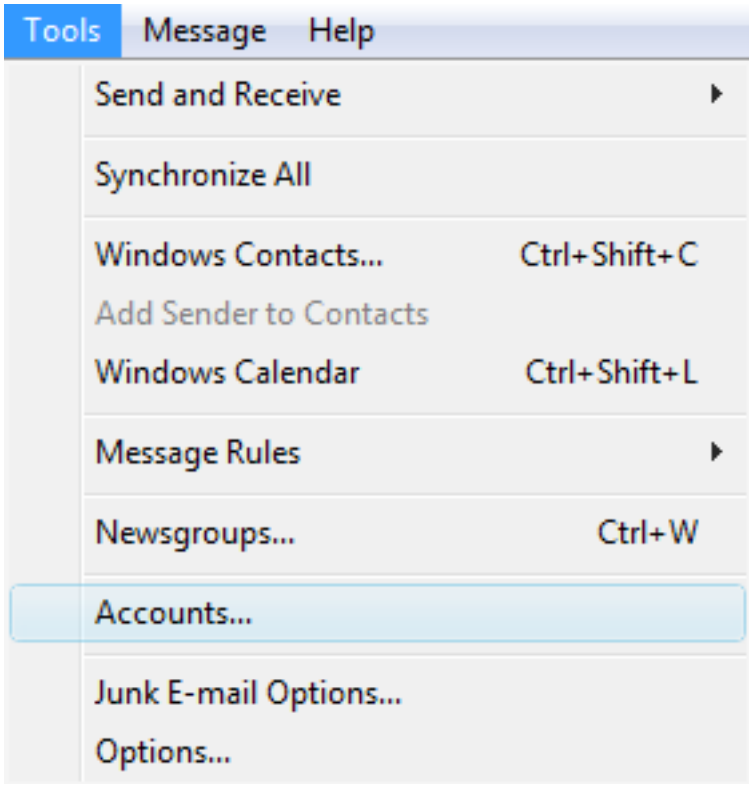
Windows Mail

Q. How do I setup my account in Windows Mail?

A. Please follow the instructions below to setup your account in Windows Mail

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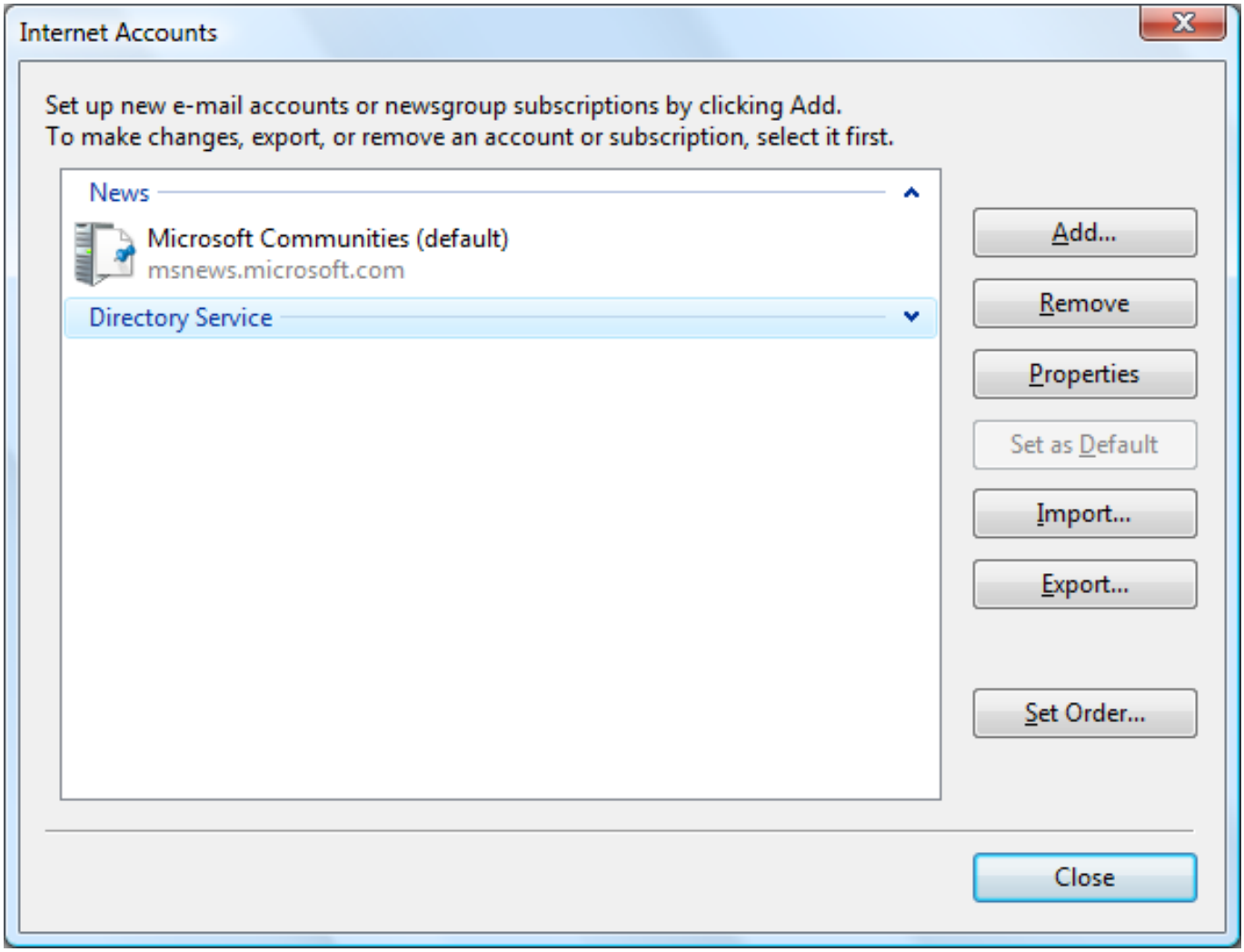
1. Open Windows Mail and click on "Tools" and then "Accounts"



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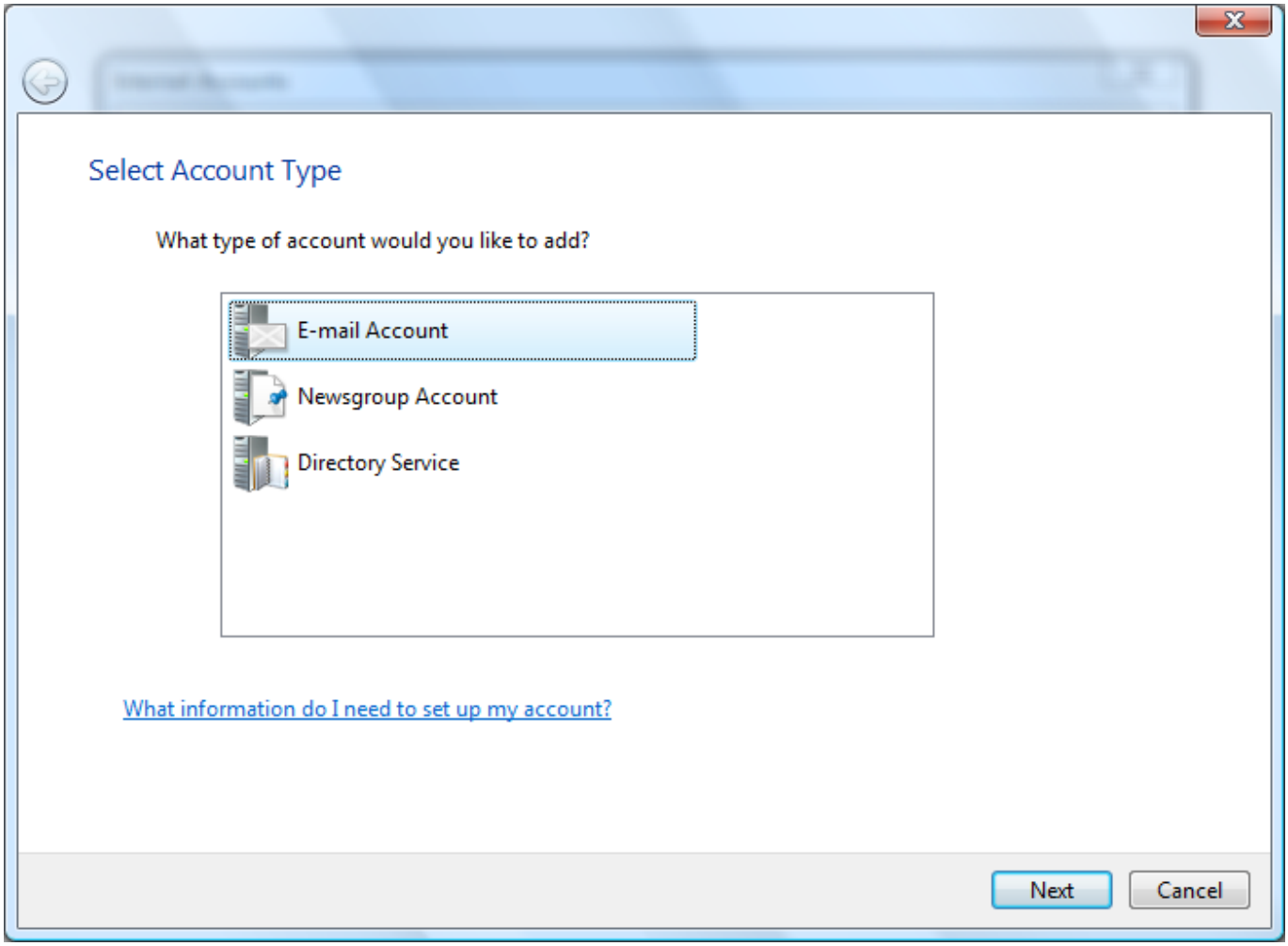
2. Click on the "Add..." button here to setup the email account in Windows Mail

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3. Select "E-mail Account" here and the click the "Next" button

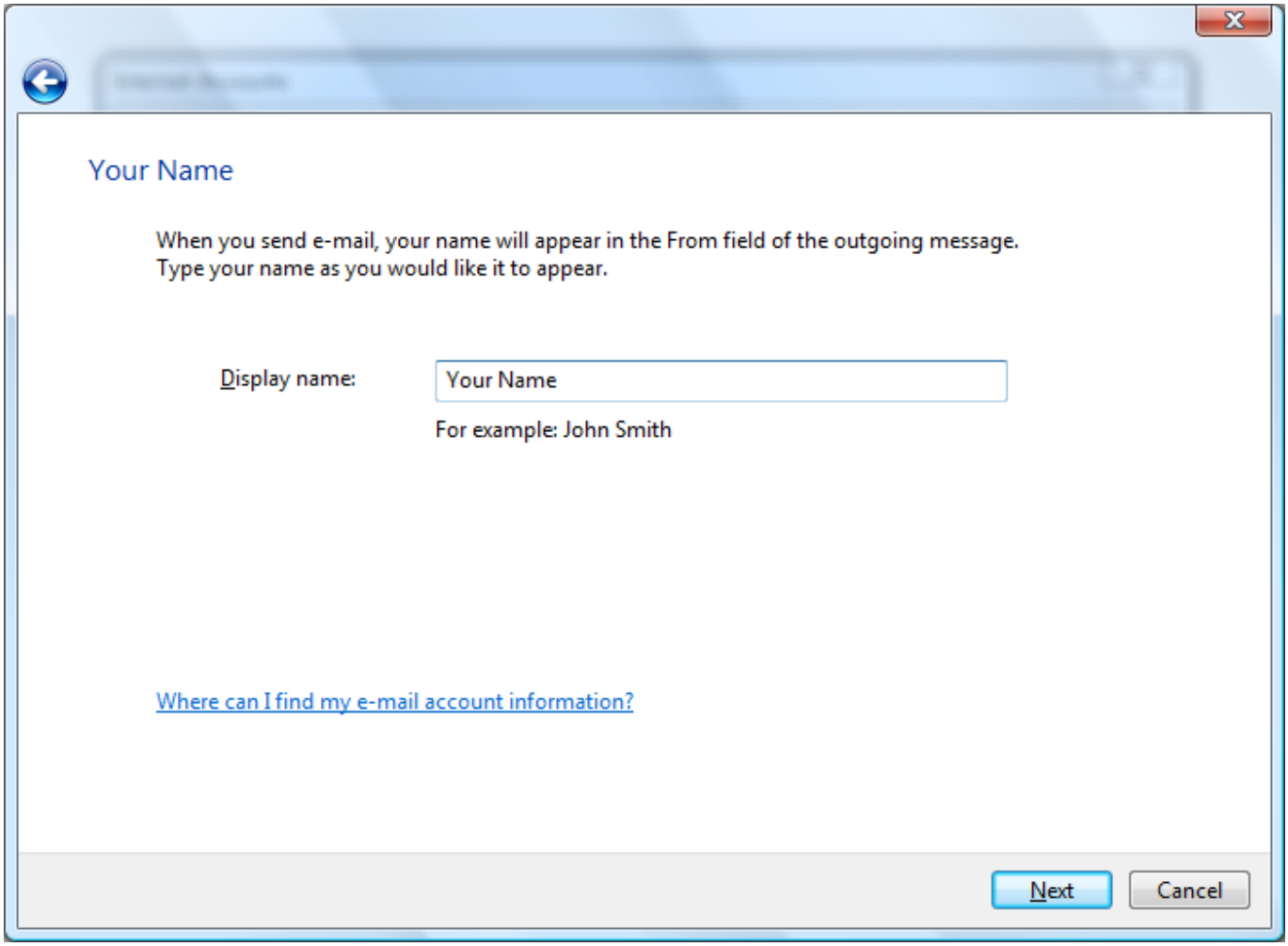
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4. Enter your name in the "Display name:" field here and then click the "Next" button

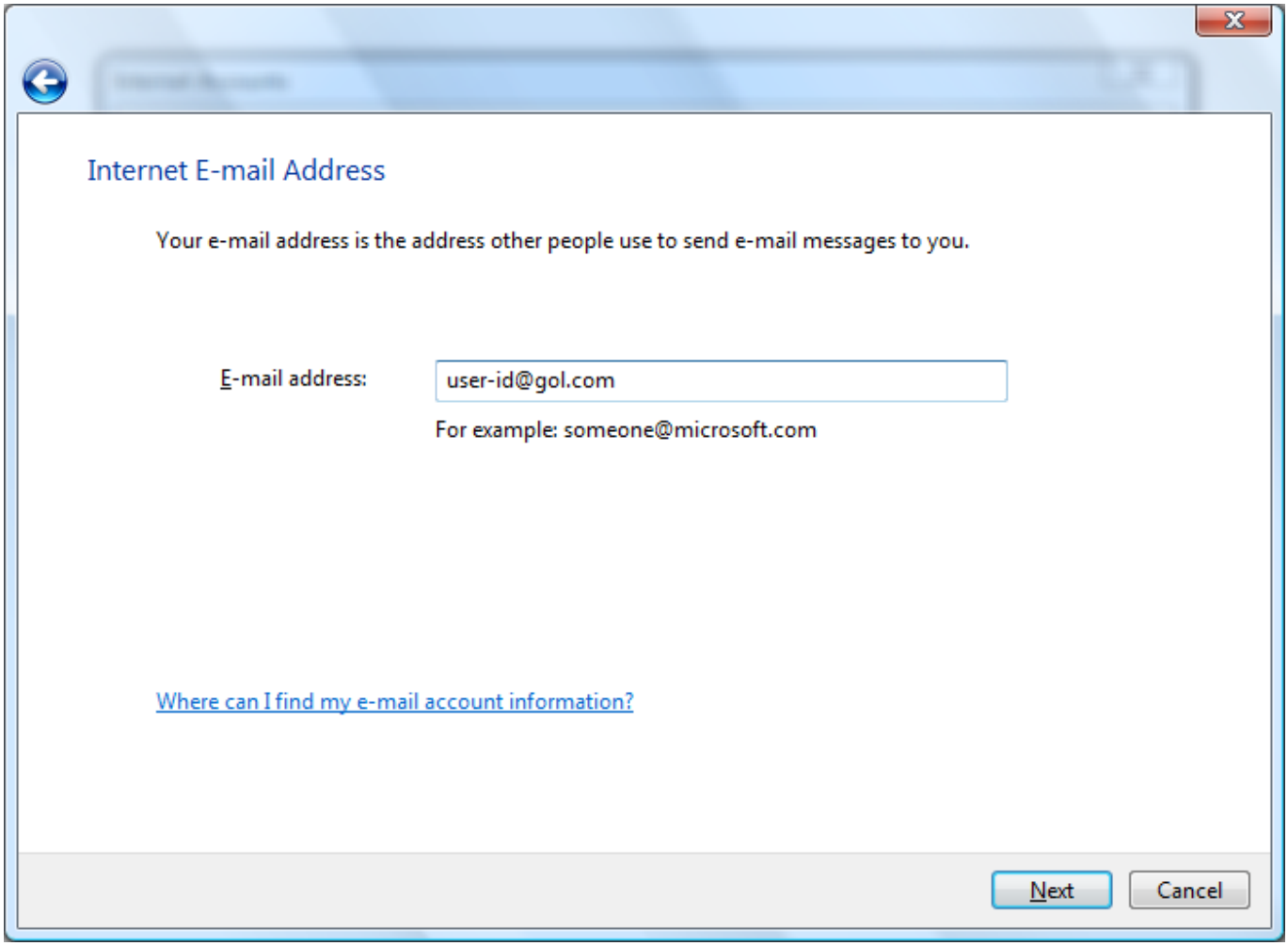
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Windows Mail



5. Enter your email address in the "E-mail address:" field here and then click on the "Next" button

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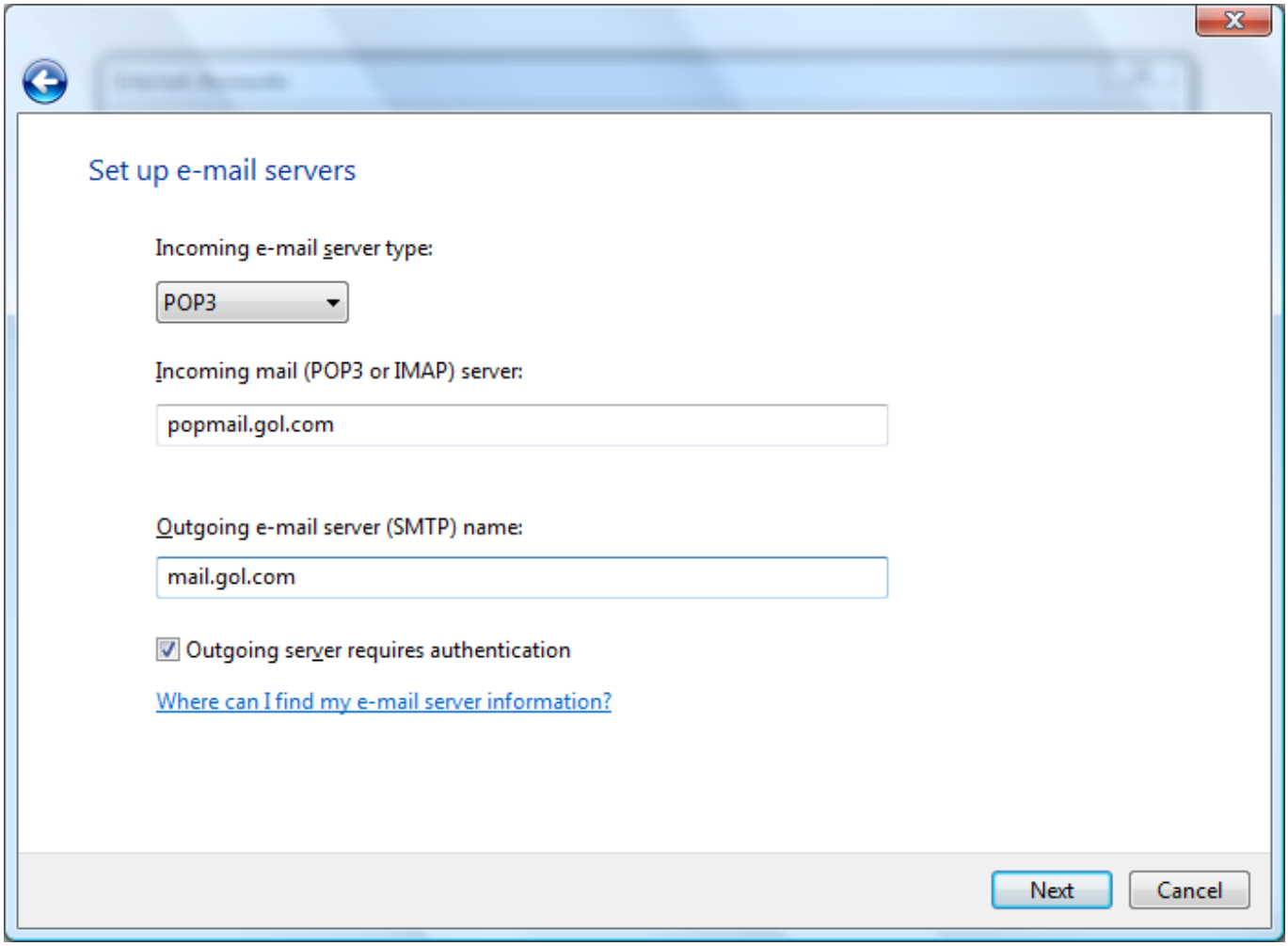
6. Choose and enter the following settings here:

Incoming e-mail server type: POP3*
Incoming mail (POP3 or IMAP) server: popmail.gol.com
Outgoing e-mail server (SMTP) name: mail.gol.com
Outgoing server requires authentication: Check

Click on the "Next" button here after entering these settings

*NOTE - If you are not sure of the difference between a POP3 and IMAP type account, please see our FAQ here

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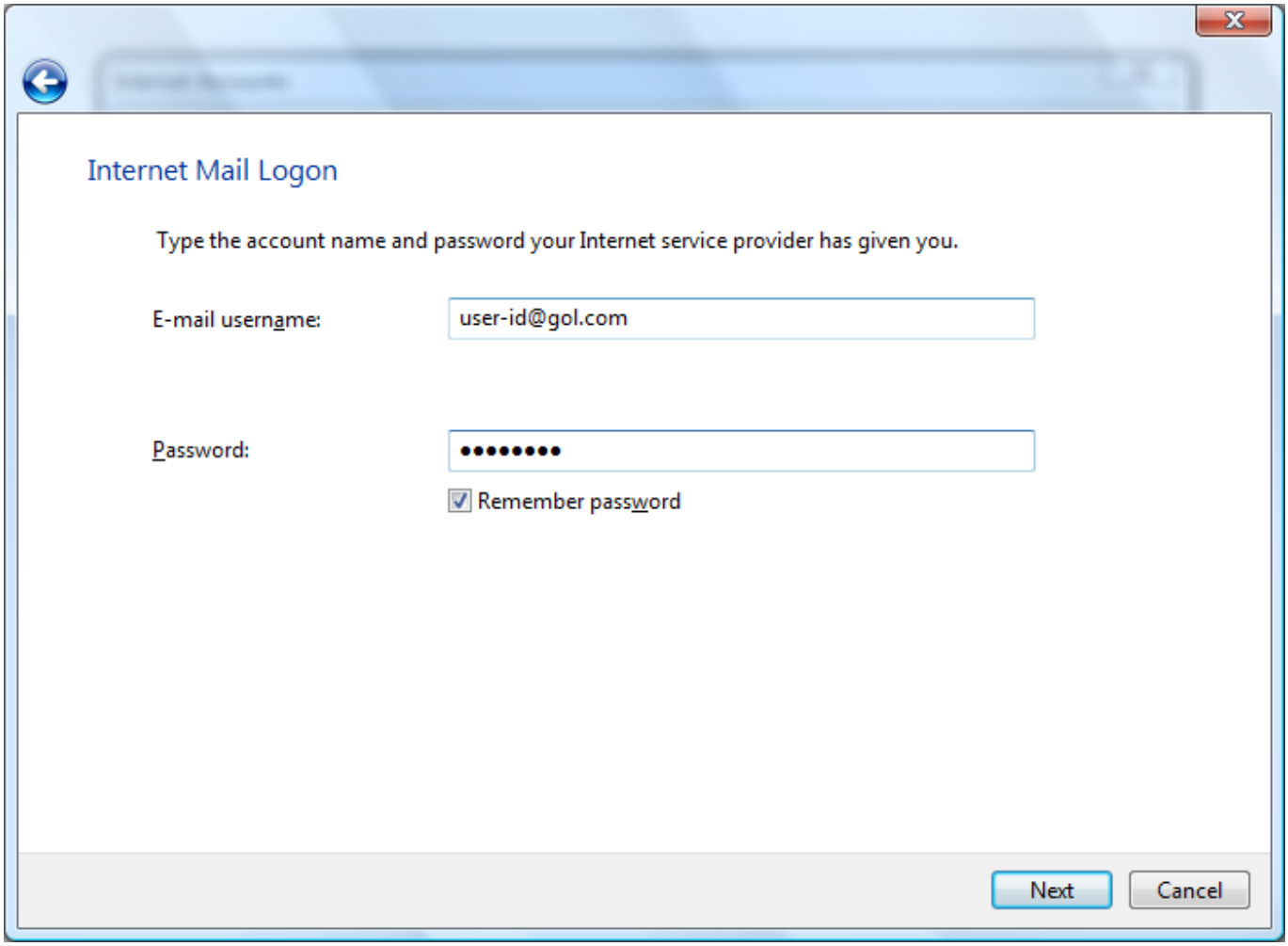


7. Enter the following settings here:

E-mail username: Enter your email account here (e.g. user-id@gol.com)
Password: Enter your Rakuten Broadband Premium account password here
Remeber password: Check

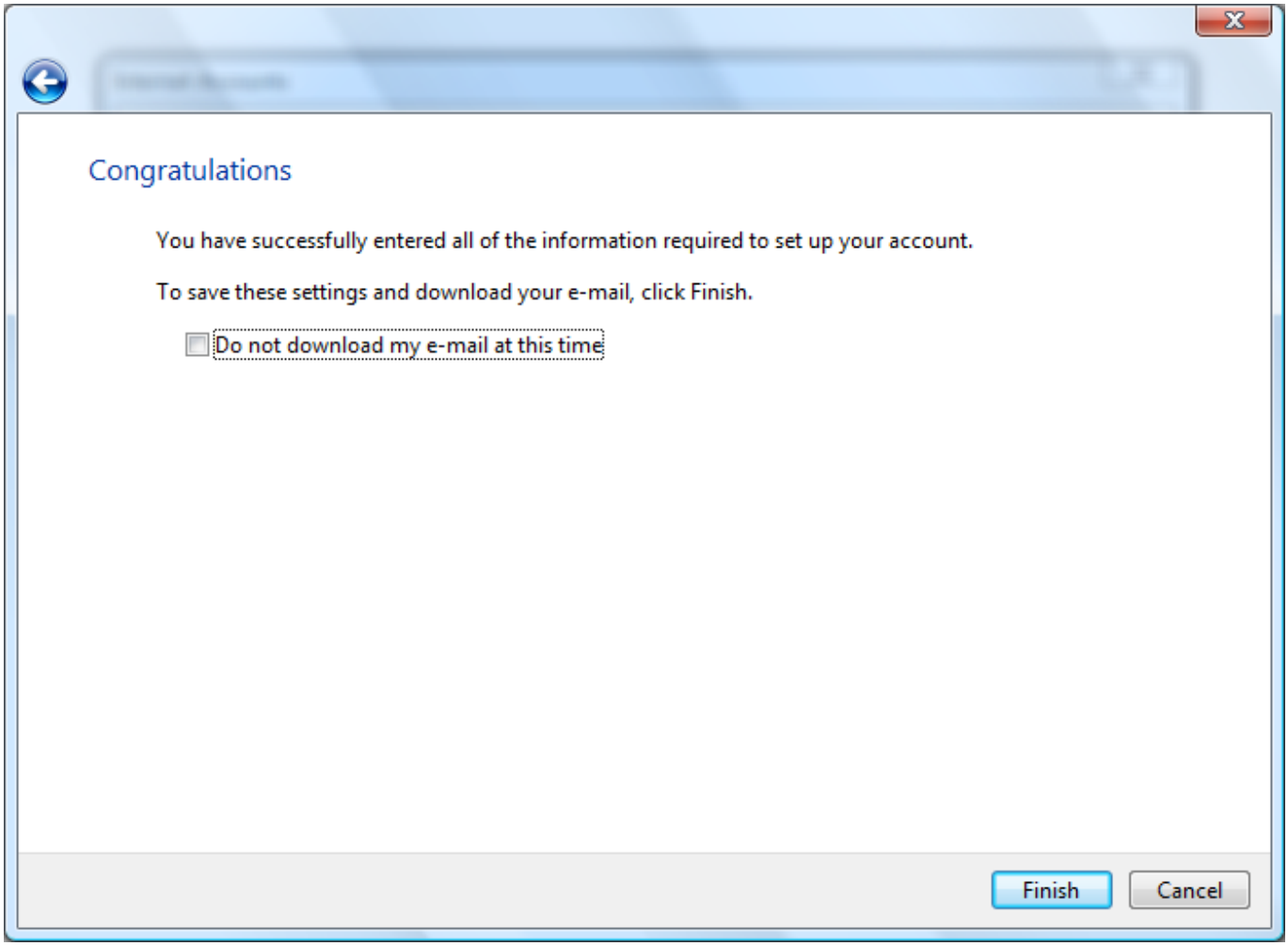
Click on the "Next" button here after entering these settings

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8. You have now setup the email account in Windows Mail. Click the "Finish" button here

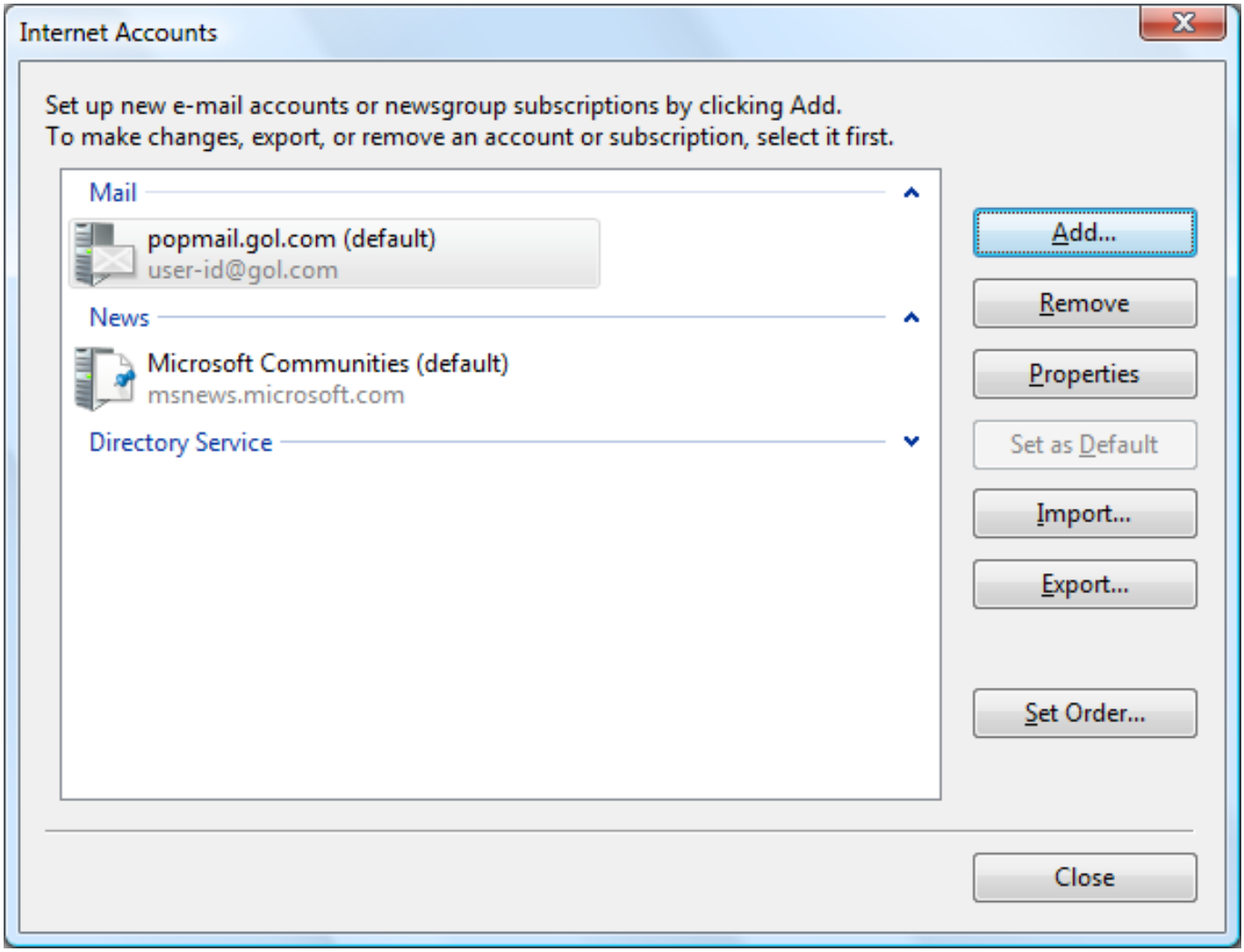
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9. You can now see the email account listed here. Click on the account and then click on the "Properties" button

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Windows Mail



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10. Click on the "Advanced" tab here and make sure you have the following settings:

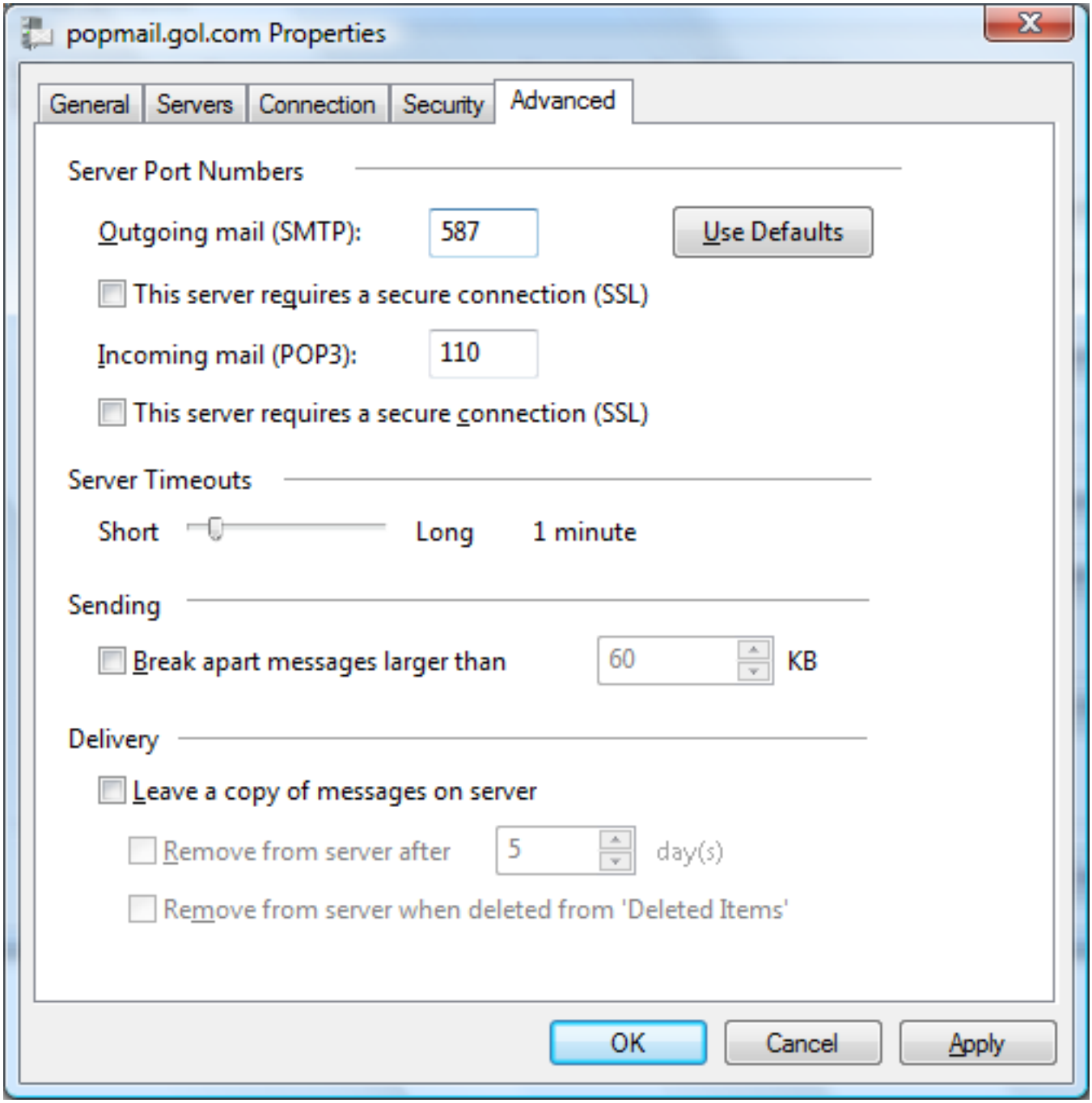
Outgoing mail (SMTP): 587
This server requires a secure connection (SSL): Do not check
Incoming mail (POP3): 110
This server requires a secure connection (SSL): Do not check
Leave a copy of messages on server: Do not check*

Click the "Apply" button here and then "OK" to close this screen and save the settings

*NOTE - We recommend leaving this option unchecked to prevent your mailbox getting full. If you would like to store mail on the server for a certain period of time, you can check this box. We would then recommend that you check the option "Remove from server after 5 days" to prevent the mailbox getting full

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Windows Mail



You should now be able to send and receive mail using Windows Mail

Unique solution ID: #1023
Author: Support
Last update: 2017-07-03 02:50

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