

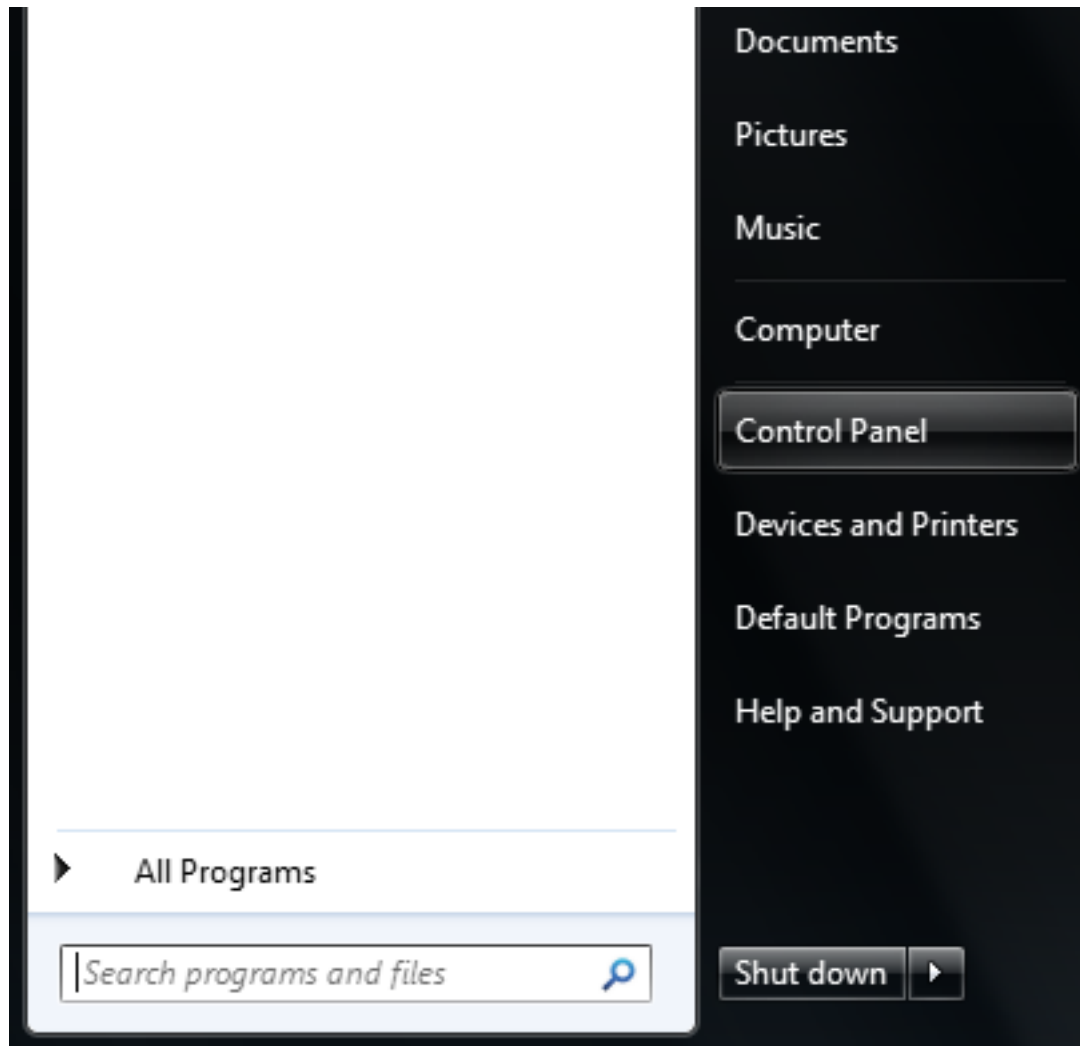
Windows 7 & 8

Q. How do I setup my internet connection in Windows 7?

A. Please follow the guide below to setup your connection ID and password from Rakuten Broadband Premium in your Windows 7 machine.

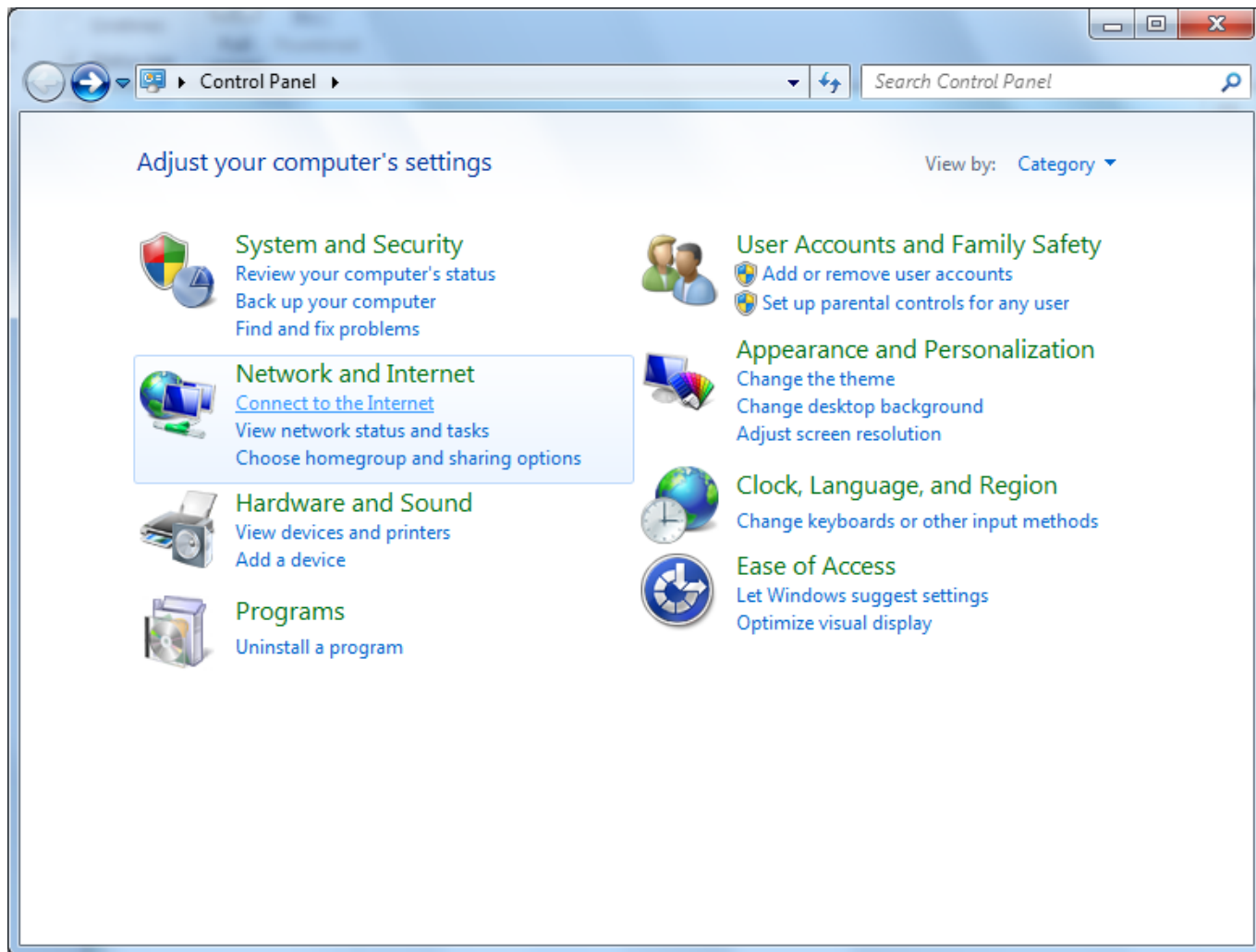
NOTE - These instructions apply when you are connecting your computer directly to the NTT device. If you are using a router, please refer to the manufacturers guide to configure this device.

1. Click on the "Start Menu" and click on "Control Panel" here



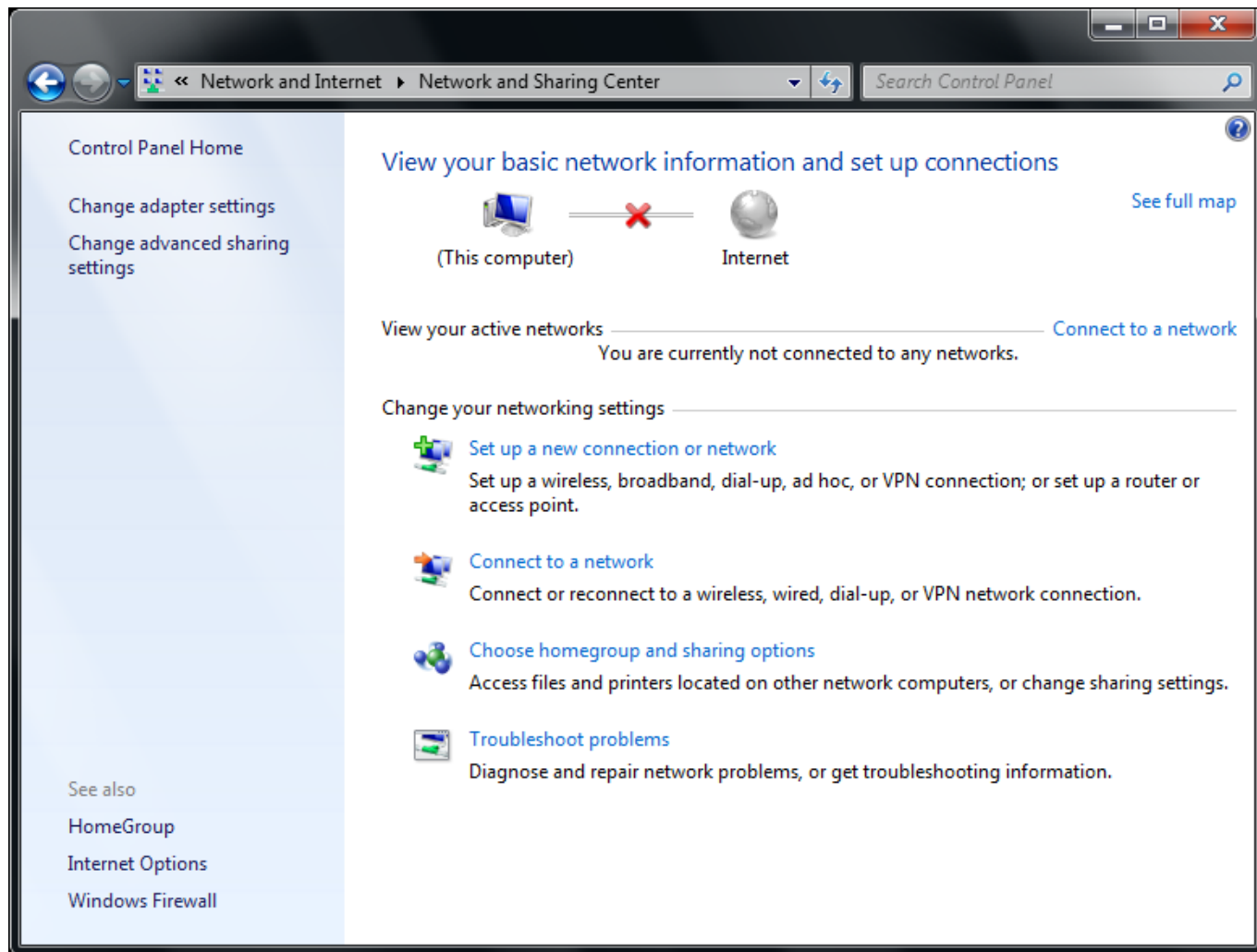
2. Click on "Connect to the Internet" under "Network and Internet" in the Control Panel

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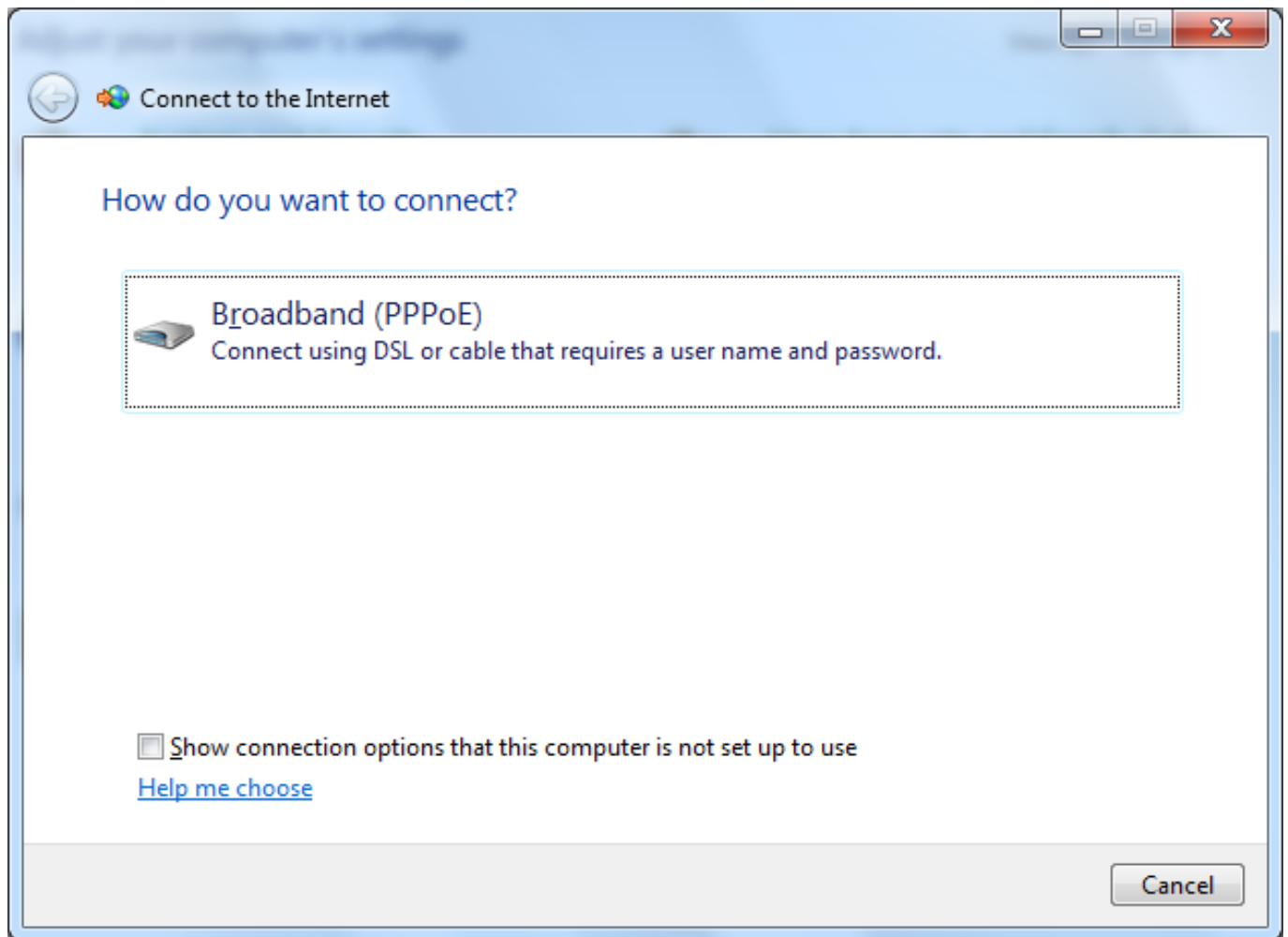
If you do not have this option, please click on "View network status and tasks" here instead and then "Set up a new connection or network" in the screen below

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3. Click on "Broadband (PPPoE)"

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4. Enter your connection ID and password from Rakuten Broadband Premium here. Depending on the service you are using, the connection ID should look like one of those listed below;

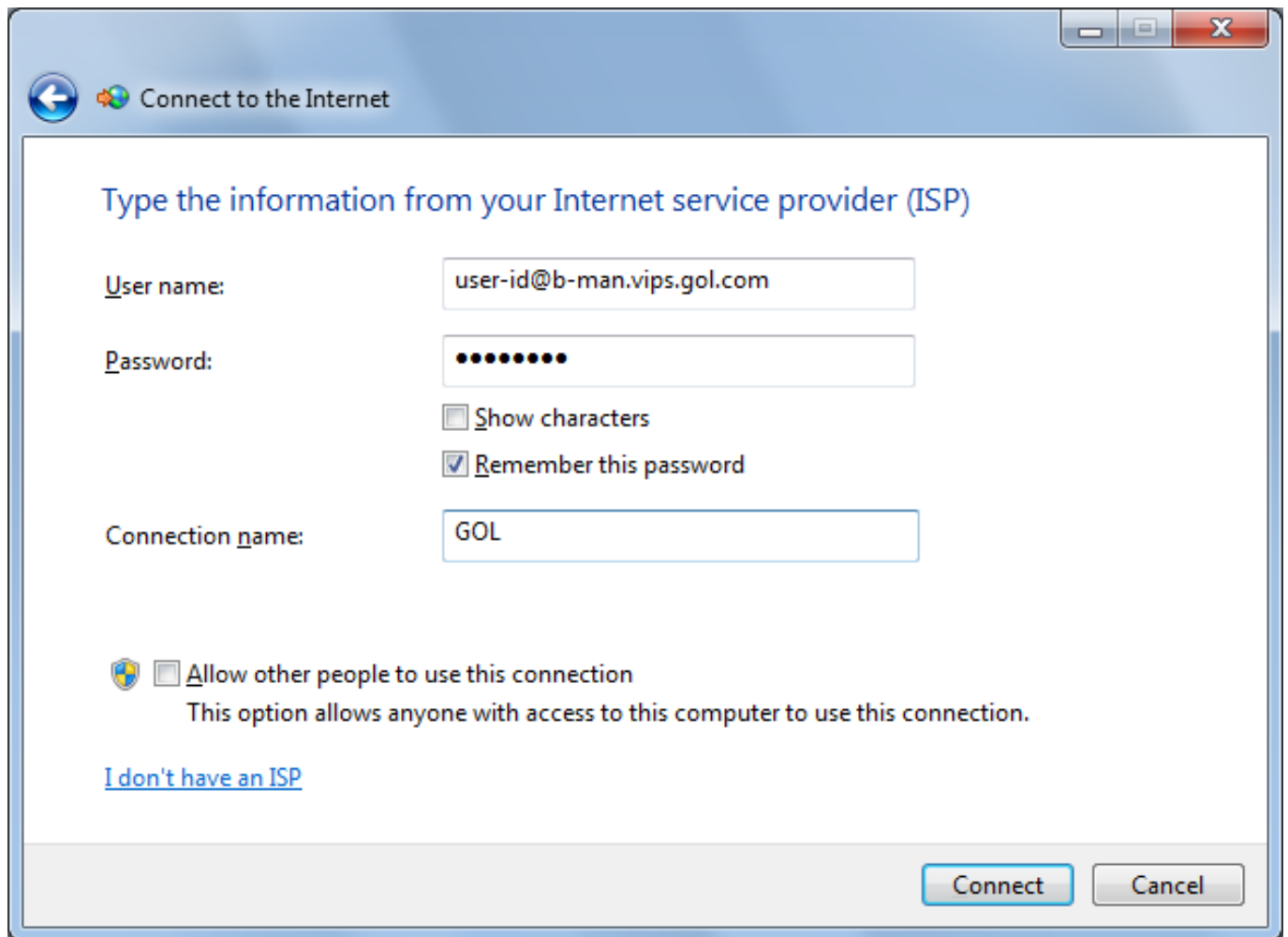
FLETS ADSL - user-id@adsl8.vips.gol.com

BFETS/FLETS NEXT Fiber Optic Mansion type - user-id@b-man.vips.gol.com

BFETS/FLETS NEXT Fiber Optic Family type -user-id@b-fam.vips.gol.com

NOTE - The connection ID and password is case sensitive. Please enter this exactly as shown on your documentation from us

Windows 7 & 8



Connect to the Internet

Type the information from your Internet service provider (ISP)

User name: user-id@b-man.vips.gol.com

Password: ●●●●●●

☐ Show characters

☒ Remember this password

Connection name: GOL

☐ Allow other people to use this connection
This option allows anyone with access to this computer to use this connection.

[I don't have an ISP](#)

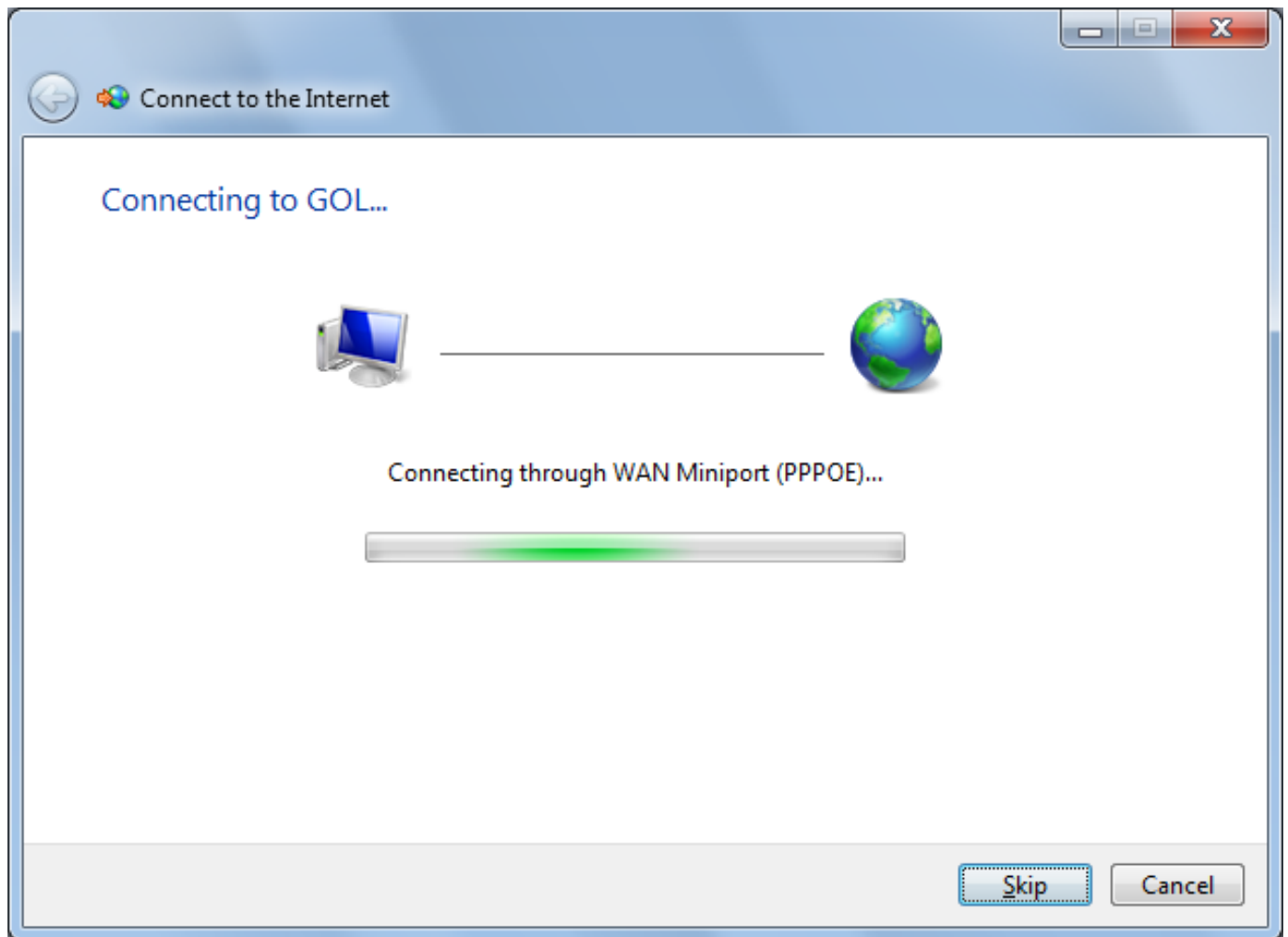
Connect Cancel

Once you have entered the "User name" and "Password", you can check "Show Characters" to make sure the password has been entered correctly and check "Remember this password" to save this. You can also enter a connection name and we recommend using something simple such as "GOL"

Click on "Connect" once all the information has been entered

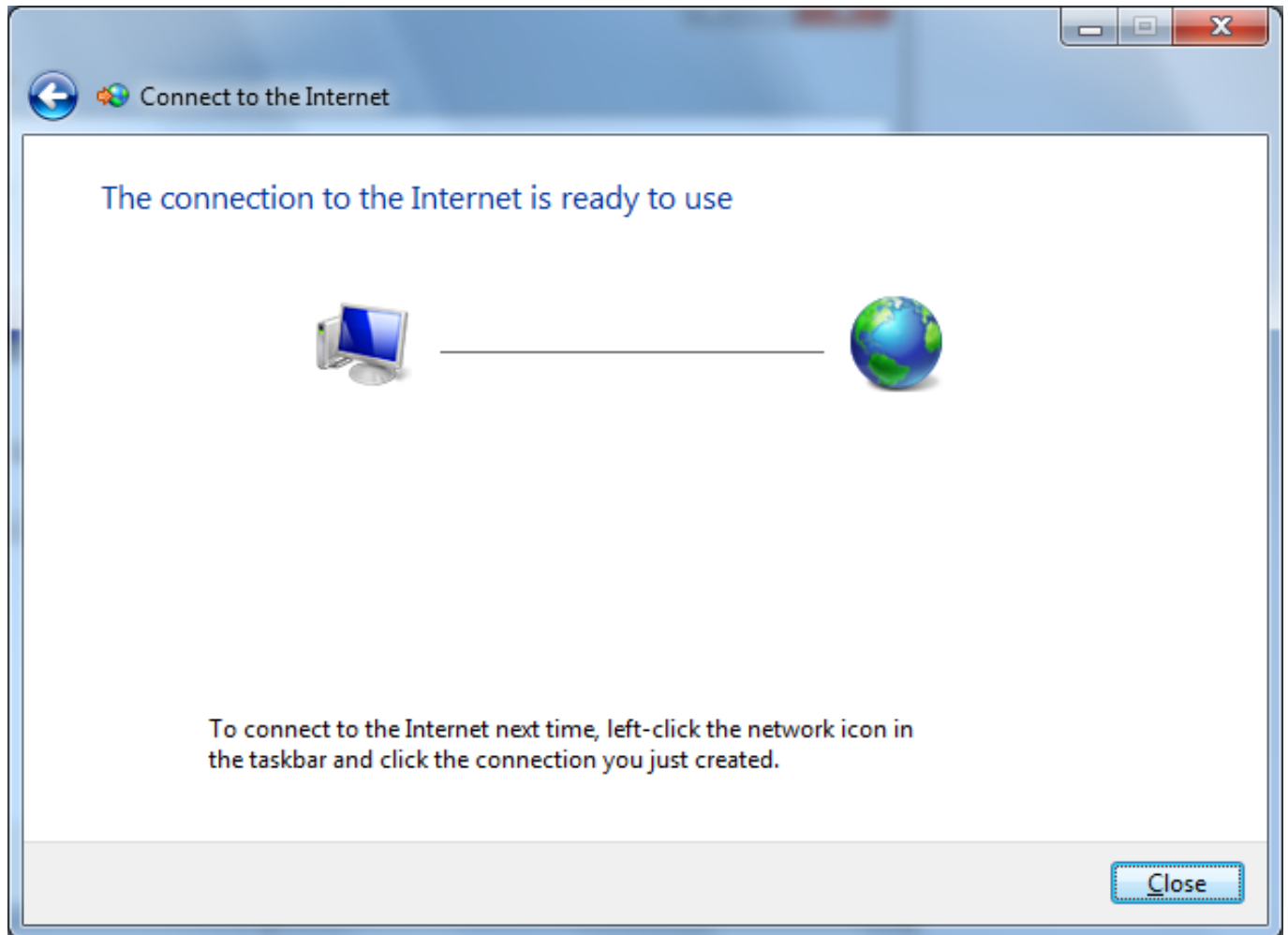
5. You will see a screen showing the connection progress

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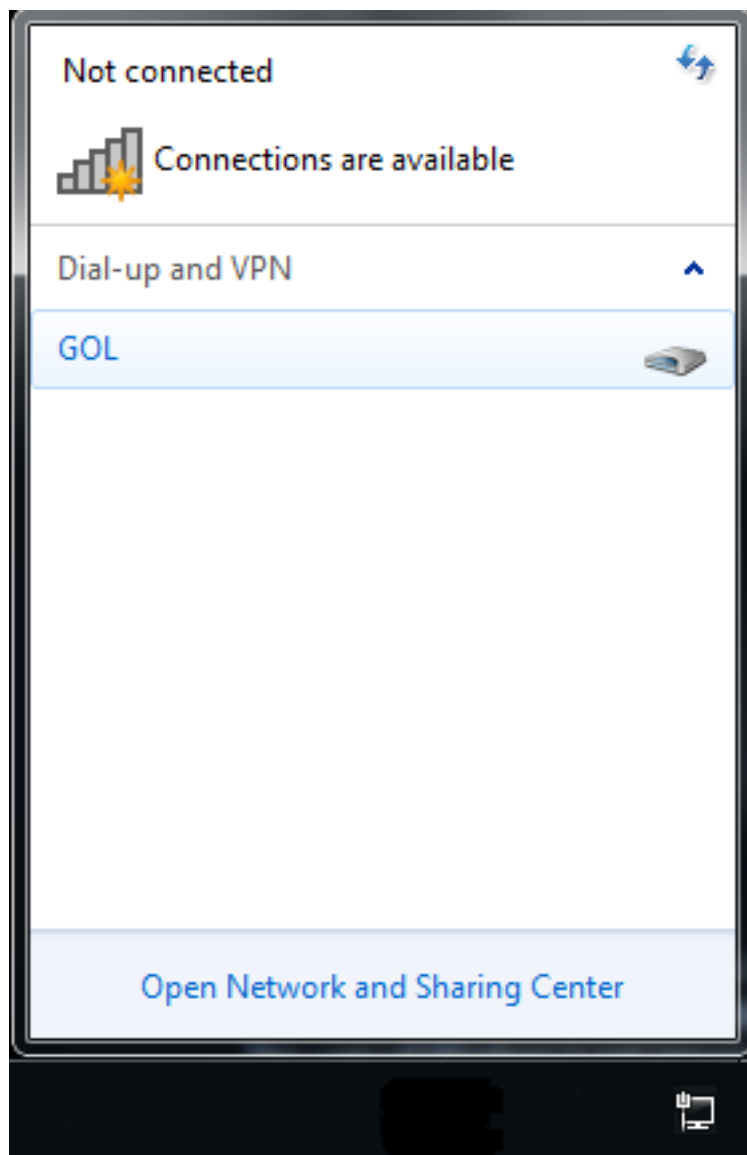
6. Once the connection has been established, you will see the following screen

Windows 7 & 8



7. In order to connect to the internet again in the future, click on the network icon in the taskbar and click the connection you just created

Windows 7 & 8



You should now be connected to the internet

If you have any problems connecting, please refer to our other FAQs or contact us

Unique solution ID: #1049

Author: Support

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