

Optional Services

Q. How can I contact NTT?

A. In the event that you need to contact NTT, please refer to the following information;

NTT East - <http://www.flets.com/>

- Technical Support - 0120-289-113 (English support)
- Fiber Optic and ADSL general inquiries - 0120-565-950 (English support)
- Fiber Optic and ADSL general inquiries - 0120-116-116 (Japanese support)

NTT East Area

Hokkaido, Aomori, Iwate, Miyagi, Akita, Yamagata, Fukushima, Ibaraki, Tochigi, Gunma, Saitama, Chiba, Tokyo, Kanagawa, Niigata, Yamanashi, Nagano

NTT West - <http://www.flets-w.com/>

- Fiber Optic and ADSL general inquiries - 0120-064-337 (English support)
- Fiber Optic and ADSL general inquiries - 0120-248-995 (Japanese support)

NTT West Area

Toyama, Ishikawa, Fukui, Gifu, Shizuoka, Aichi, Mie, Shiga, Kyoto, Osaka, Hyogo, Nara, Wakayama, Tottori, Shimane, Okayama, Hiroshima, Yamaguchi, Tokushima, Kagawa, Ehime, Kochi, Fukuoka, Saga, Nagasaki, Kumamoto, Oita, Miyazaki, Kagoshima, Okinawa

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