

Q. What are the settings I need to use to setup my Web Hosting Package email account?

A. If you are using the Web Hosting Package service with your domain name, you can use the following information to setup your email account.

Please note, if you have not created any email accounts in the [Subscriber Control Panel](#) already, please do this first. You can find more information on how to do this [here](#).

Incoming mail server - mail.your-domain-name.com

Incoming mail user name - username@your-domain-name.com

Incoming mail password - Your email account password (Setup inside of the [Subscriber Control Panel](#))

Incoming mail SSL - Off or On (We usually recommend turning this off first to check you can receive email)

Incoming mail port number

POP - 110 or 995 when using SSL (Usually updated automatically by the email client)

IMAP - 143 or 993 when using SSL (Usually updated automatically by the email client)

Outgoing mail server - mail.your-domain-name.com

Outgoing mail user name - username@your-domain-name.com

Outgoing mail password - Your email account password (Setup inside of the [Subscriber Control Panel](#))

Outgoing mail SSL - Off

Outgoing mail port number - 587

Depending on your email client, you will need to make sure that authentication is setup when you are sending mail. The server confirms you are an authentic user based on your user name and your password so if you are unable to send email, please check the authentication settings for outgoing mail in your email client.

Unique solution ID: #1036

Author: Support

Last update: 2011-06-28 05:05