Q. How do I make changes to an existing internet connection in Mac OS 10.4?

A. Please follow the guide below to make changes to your connection setup in Mac OS 10.4. You may need to do this when you have changed the password on your account or have changed the service type (e.g. FLETS ADSL to BFLETS Mansion) on your account and need to enter the new connection ID.

NOTE - These instructions apply when you are connecting your computer directly to the NTT device. If you are using a router, please refer to the manufacturers guide to configure this device.

1. Click on the Apple Logo in the top left corner of the screen and click "System Preferences..." here

| Ś | Finder | File | Edit | Viev | | | |
|----|----------------|--------|------|------|--|--|--|
| A | About This Mac | | | | | | |
| G | et Mac OS | X Soft | ware | | | | |
| Sy | stem Pref | erence | 2S | | | | |
| D | ock | | | • | | | |
| Lo | ocation | | | • | | | |
| Re | ecent Item | IS | | • | | | |
| Fo | orce Quit | | | | | | |
| SI | eep | | | | | | |
| Re | estart | | | | | | |
| Sł | nut Down | | | | | | |
| Lo | og Out | | ô | жQ | | | |

2. Click on "Network" in the Systems Preferences screen

| 00 | | S | ystem Prefere | nces | | |
|--------------------|---------------|--------------------|---------------|--------------|--------------|---------------------|
| Show All | Displays Soun | d Network S | itartup Disk | | | |
| Personal | | | | | | |
| | and an | File New | 3 | 6 | e. | |
| Desktop | Dock | General | International | Login | Screen Saver | Universal Access |
| Hardware | | | | | | |
| 6 | | 0 | C | S | | |
| ColorSync | Displays | Energy Saver | Keyboard | Mouse | Sound | |
| Internet & Network | | | | | | |
| | | Ø | 1 | | | |
| Internet | Network | QuickTime | Sharing | | | |
| System | | | | | | |
| 9 | | () | 0 | 2 | 1 | |
| Classic | Date & Time | Software Update | Speech | Startup Disk | Users | |

3. Select the "PPPoE" tab and you should see your current connection settings

| 0 0 | Network | C |
|-------------------------------|--|------------|
| Show All Displays Sound Netwo | rk Startup Disk | |
| Locatio | n: GOL 🗘 | |
| Show: Built-in Ethernet | | |
| TCP/IP | PPPoE AppleTalk Proxies | |
| | Connect using PPPoE | |
| Service Provider: | GOL | (Optional) |
| PPPoE Service Name: | | (Optional) |
| Account Name: | user-id@b-fam.vips.gol.com | |
| Password: | ••••• | |
| | Save password Checking this box allows all users of access this Internet account withou PPPOE Options | |
| | Show PPPoE status in menu ba | ar |
| Click the lock to prevent fur | ther changes. | Apply Now |

You can now either update your connection ID in the "Account name:" field or change the saved password. Once you have made any required changes, click the "Apply Now" button in the bottom right hand corner to save the settings.

If you have any problems connecting, please refer to our other FAQs or contact us.

Unique solution ID: #1056 Author: Support Last update: 2011-06-21 09:37