## Q. How do I setup my internet connection in Mac OS 10.4?

A. Please follow the guide below to setup your connection ID and password from Rakuten Broadband Premium in Mac OS 10.4.

NOTE - These instructions apply when you are connecting your computer directly to the NTT device. If you are using a router, please refer to the manufacturers guide to configure this device.

1. Click on the Apple Logo in the top left corner of the screen and click "System Preferences..." here

Ú	Finder	File	Edit	Viev
Ał	out This	Mac		
Ge	et Mac OS	X Soft	ware	
Sy	stem Pref	erence	2S	
Do	ock			•
Lo	cation			•
Re	cent Item	IS		•
Fo	rce Quit			
SI	eep			
Re	start			
Sh	ut Down			
Lo	g Out		Ŷ	жQ

2. Click on "Network" in the Systems Preferences screen

00		S	ystem Prefere	nces		
Show All	Displays Sound	d Network S	itartup Disk			
Personal						
	and an	Ella New	3	۵	r.	
Desktop	Dock	General	International	Login	Screen Saver	Universal Access
Hardware						
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ColorSync	Displays	Energy Saver	Keyboard	Mouse	Sound	
Internet &	Internet & Network					
		Ø	1			
Internet	Network	QuickTime	Sharing			
System						
9		(0)	0	2	1	
Classic	Date & Time	Software Update	Speech	Startup Disk	Users	

3. Click on the "Location:" drop down menu and select "New Location..." here

O Networ	k O
Show All Displays Sound Network Startup Disk	
Location ✓ Automation Show: Internal Modem <u>New Loca</u> Edit Locat	tion
TCP/IP PPP Pro	xies Modem
Configure: Using PPP	•
	Domain Name Servers (Optional)
IP Address: (Provided by PPP server)	
Subnet Mask:	
Router:	Search Domains (Optional)
	Example: apple.com, earthlink.net
Click the lock to prevent further changes.	Apply Now

4. Enter a name for the new location here. We recommend something simple such as "GOL". Click "OK" once the name has been entered

Name your	new location:
GOL	
choose this	this computer will be able to location in the Apple menu ering a password.
TCP/IP	Cancel OK PPP Proxies Modem

5. The "Location" field should now read "GOL". Make sure "Built-in Ethernet" has been selected in the "Show:" drop down menu box and then click on the "PPPoE" tab

0 0	Network	e
Show All Displays Sound Netwo	rk Startup Disk	
Locatio	n: GOL 😝	
Show: Built-in Ethernet		
TCP/IP	PPPoE AppleTalk Proxies	1
	Connect using PPPoE	
Service Provider:	GOL	(Optional)
PPPoE Service Name:		(Optional)
Account Name:	user-id@b-fam.vips.gol.com	
Password:	•••••	
	Save password Checking this box allows all users of access this Internet account without PPPoE Options	
	Show PPPoE status in menu ba	ır
Click the lock to prevent fu	rther changes.	Apply Now

Check the option "Connect using PPPoE"

Next, enter your connection ID from Rakuten Broadband Premium in the "Account Name:" field. Depending on the service you are using, the connection ID should look like one of those listed below;

FLETS ADSL - user-id@adsl8.vips.gol.com BFETS/FLETS NEXT Fiber Optic Mansion type - user-id@b-man.vips.gol.com BFETS/FLETS NEXT Fiber Optic Family type -user-id@b-fam.vips.gol.com

Next, enter the password you received from Rakuten Broadband Premium in the "Password:" field.

 $\mathsf{NOTE}$  - The connection ID and password is case sensitive. Please enter this exactly as shown on your documentation from us

Check the option to "Save password" and then click on the "PPPoE Options..." button

6. You should now see the following screen

Session Options:	
Connect automatically when star	ting TCP/IP applications
Prompt every 30 minutes to m	aintain connection
Disconnect if idle for 15 minut	es
Disconnect when user logs out	
Advanced Options:	
Send PPP echo packets	
Use verbose logging	PPPOE
Service Provider: GOL FLET'S	(Optional)
PPPoE Service Name:	Cancel OK

Make sure you have the following options checked here;

- Connect automatically when starting TCP/IP applications Checked
- Send PPP echo packets Checked
- Use verbose logging Not checked

The other options on this screen are optional. Once you have selected what settings you would like to check, click the "OK" button

7. Click "Apply Now" to save the changes.

00		Network	
Show All	Displays Sound Networ	k Startup Disk	
	Locatio	n: GOL 💙	
Show:	Built-in Ethernet	•	
	TCP/IP	PPPoE AppleTalk Proxies	L
		Connect using PPPoE	
	Service Provider:	GOL	(Optional)
	PPPoE Service Name:		(Optional)
	Account Name:	user-id@b-fam.vips.gol.com	
	Password:	•••••	
		Save password Checking this box allows all users o access this Internet account without PPPoE Options	
		Show PPPoE status in menu ba	r
Clic	k the lock to prevent fur	ther changes.	Apply Now

You can now close the "Network" window

8. At this point, you should be able to open a web browser such as Safari and connect to the internet. If you are unable to do so, the settings inside the "Internet Connect" application may also need to be updated.

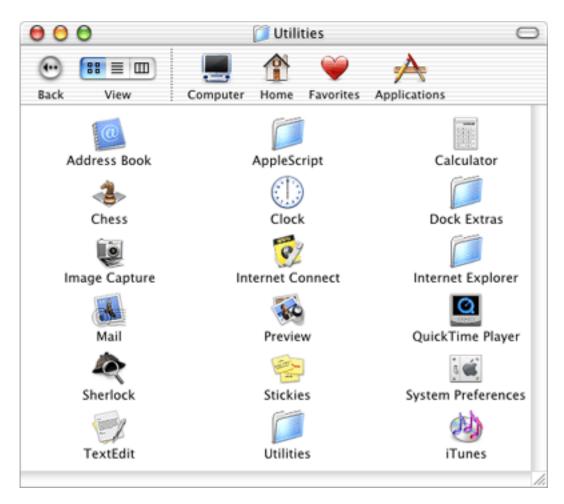
Click on the "Finder" in the "Dock" at the bottom of the screen



9. Click on "Applications"



(c) 2024 Rakuten Communications Corporation <supporte@gol.com> | 2024-04-27 04:52 URL: https://faq-e.gol.com/index.php?action=artikel&cat=0&id=55&artlang=en 10. Double click the "Internet Connect" icon here. If you cannot see the "Internet Connect" icon in the "Applications" folder, open the "Utilities" folder and you should see this icon here.



11. In the "Internet Connect" screen, make sure the option "Built-in Ethernet" has been selected from the "Configuration:" drop down menu box and that your connection ID and password is shown here.

00	Built-in Ethernet
Con	figuration: Built-in Ethernet 📑 🔼
Servic	e Provider: GOL
	Name: user-id@b-fam.vips.gol.com
	Password: •••••
	Show PPPoE status in menu bar
These se	ettings can be changed in Network Preferences. Edit
Status: Idle	Connect

Page 7 / 8 (c) 2024 Rakuten Communications Corporation <supporte@gol.com> | 2024-04-27 04:52 URL: https://faq-e.gol.com/index.php?action=artikel&cat=0&id=55&artlang=en Click the "Connect" button here and you should now be able to connect to the internet. You should now be able to connect automatically in the future as well by simply opening your web browser.

If you have any problems connecting, please refer to our other FAQs or contact us.

Unique solution ID: #1054 Author: Support Last update: 2017-07-03 03:20