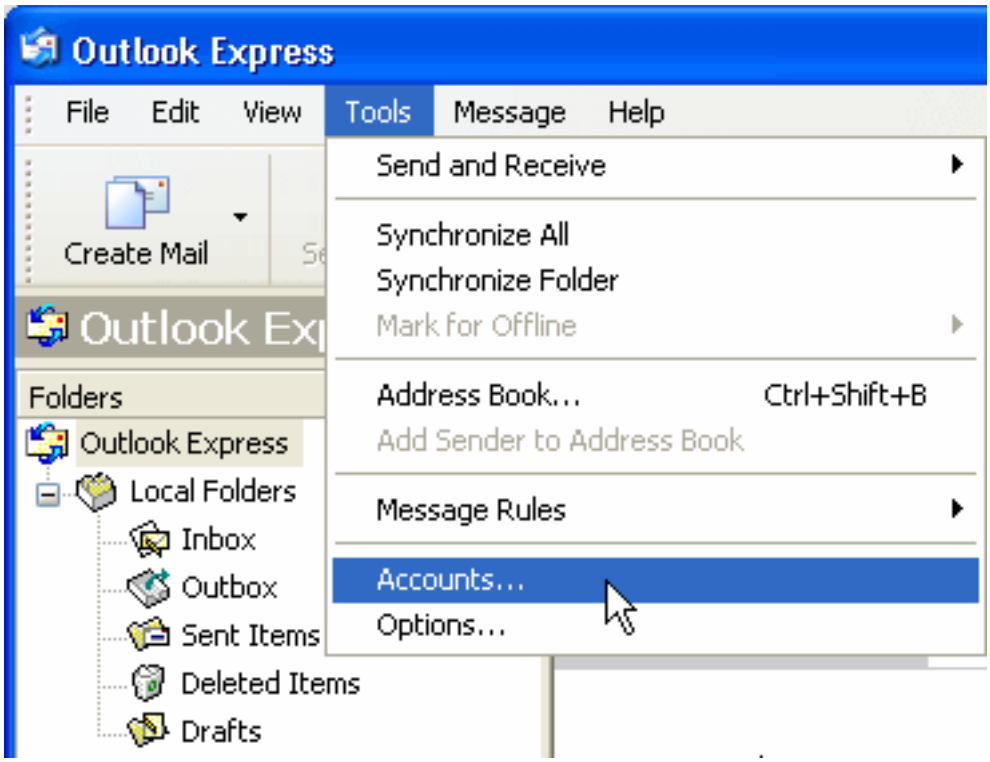
Q. How do I setup my account in Outlook Express 6?

A. Step 1. Creating a new profile

---

1. Start Outlook Express. Select "Accounts..." from under "Tools"

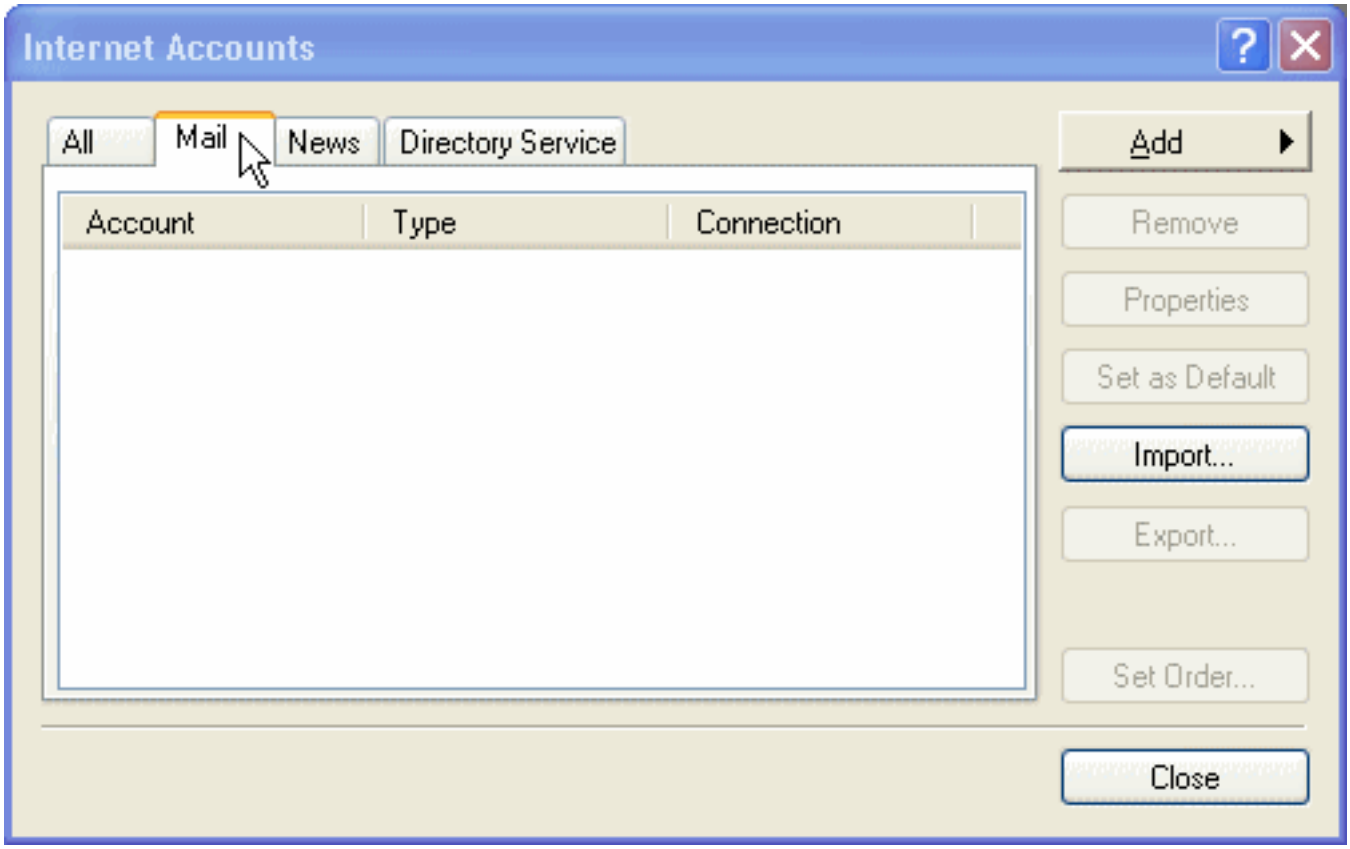
(If you already have an account setup, continue on to "Step 2. Configuring/Modifying SMTP (outgoing mail) server.")



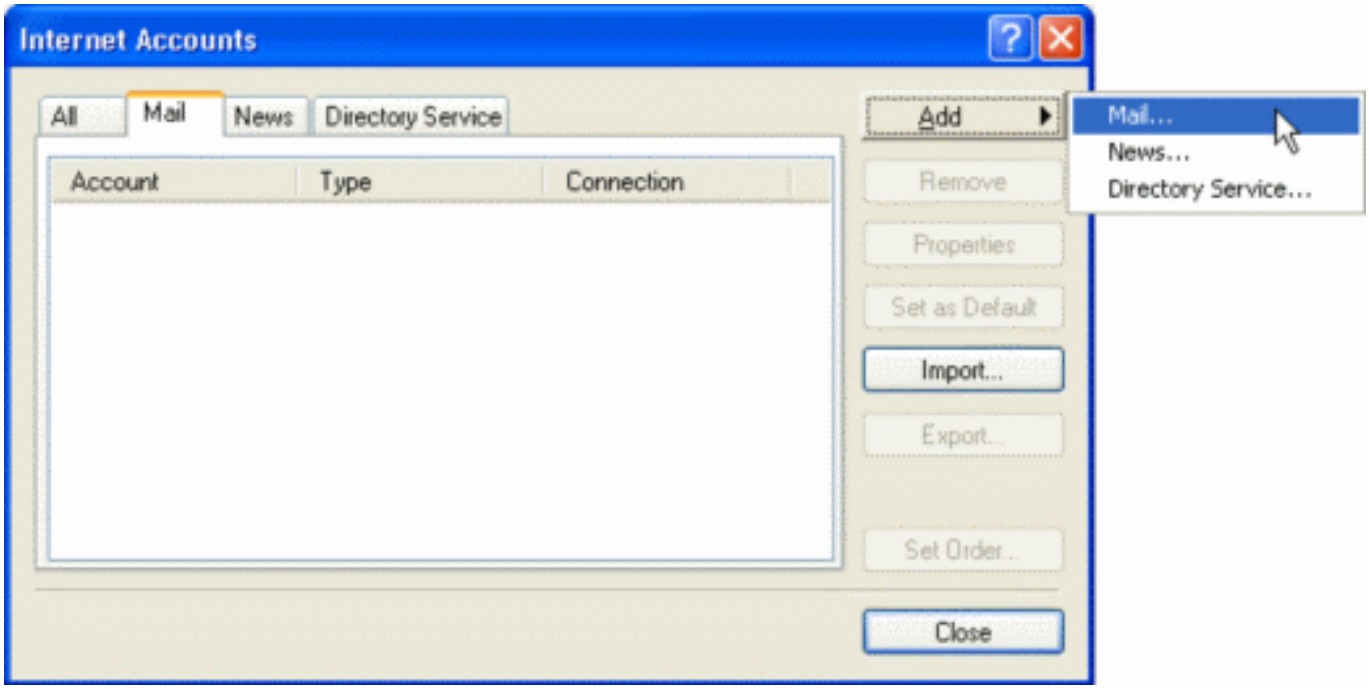
---

2. Click on the "Mail" tab in the "Internet Accounts" window.

(c) 2024 Rakuten Communications Corporation <supporte@gol.com> | 2024-04-25 15:08
URL: https://faq-e.gol.com/index.php?action=artikel&cat=0&id=1&artlang=en



3. If this is your first time setting up an account, click on "Add" and select "Mail." If you already have an account setup and listed here, please continue on to "Step 2. Configuring/Modifying SMTP (outgoing mail) server."



4. Enter your name in the "Internet Connection Wizard" page.

(c) 2024 Rakuten Communications Corporation <supporte@gol.com> | 2024-04-25 15:08
URL: https://faq-e.gol.com/index.php?action=artikel&cat=0&id=1&artlang=en

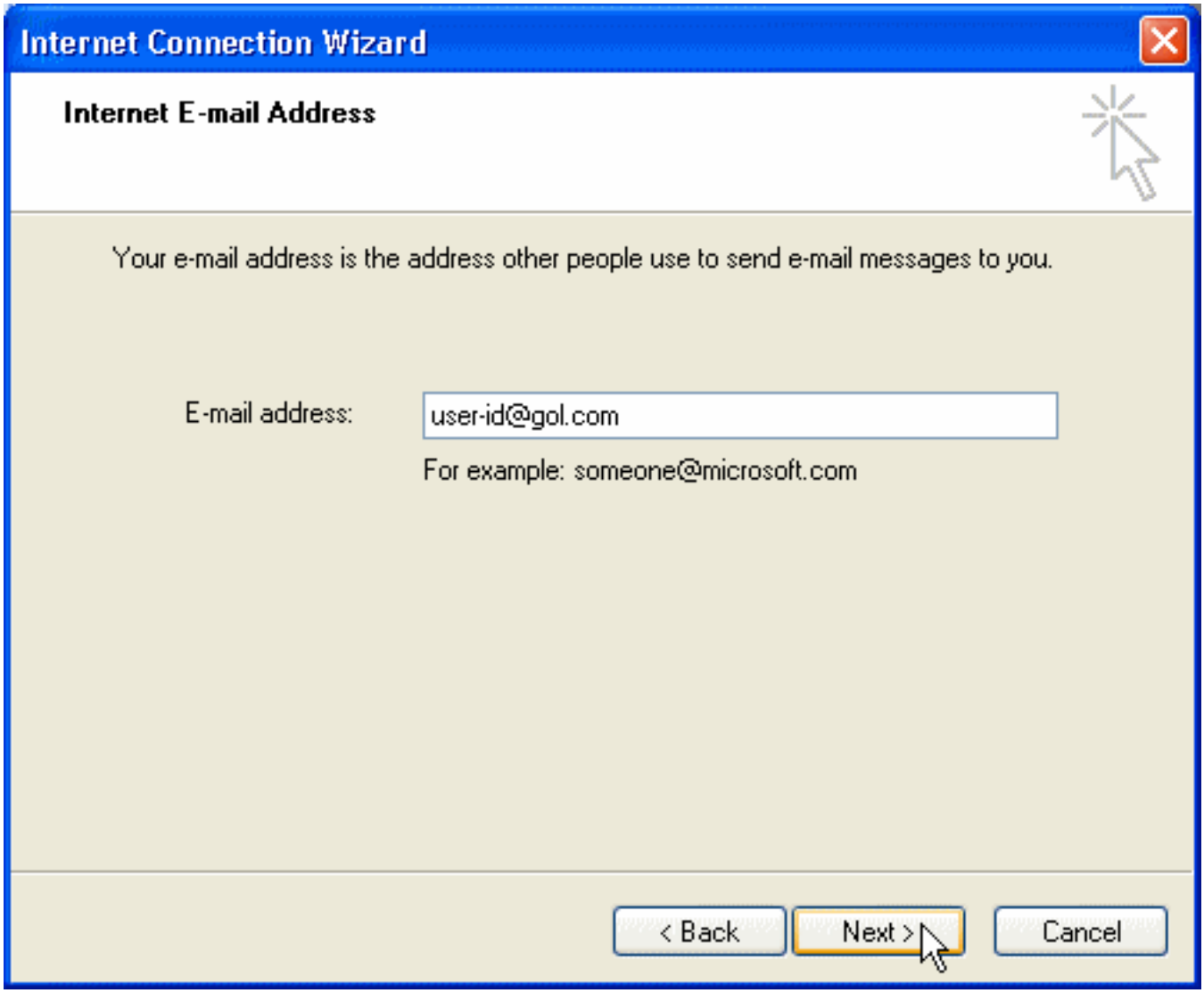
- Display name: Enter your name here

Click "Next."

---

5. Configure the "Internet E-mail Address" as follows:

(c) 2024 Rakuten Communications Corporation <supporte@gol.com> | 2024-04-25 15:08
URL: https://faq-e.gol.com/index.php?action=artikel&cat=0&id=1&artlang=en



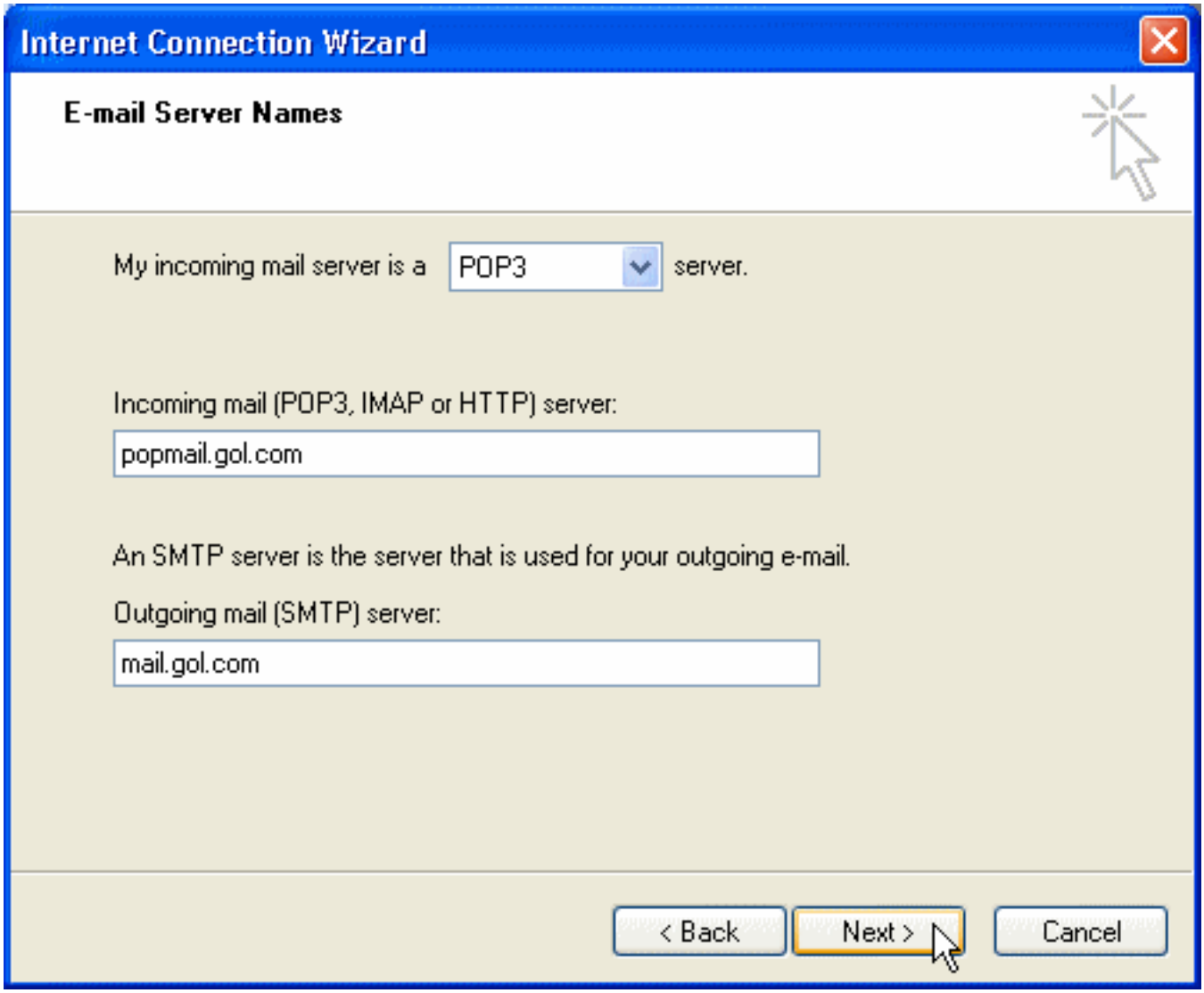
- E-mail address: Enter your email address here (user-id@gol.com)

Click "Next."

---

6. Configure the "E-mail Server Names" as follows:

(c) 2024 Rakuten Communications Corporation <supporte@gol.com> | 2024-04-25 15:08
URL: https://faq-e.gol.com/index.php?action=artikel&cat=0&id=1&artlang=en



- My incoming mail server is a "POP3" server.

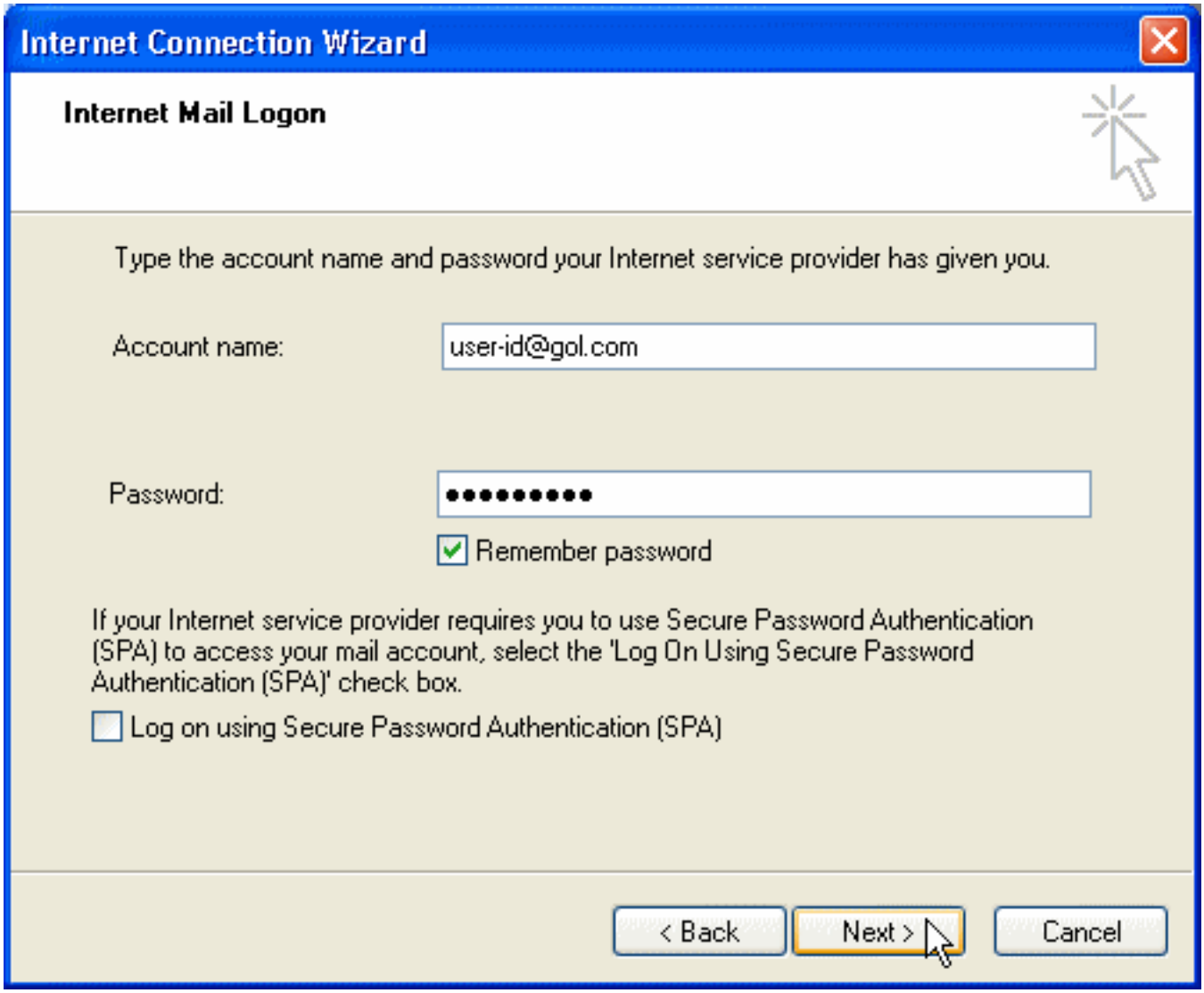
- Incoming mail (POP3, IMAP, or HTTP) server: popmail.gol.com
- Outgoing mail (SMTP) server: mail.gol.com

Click "Next."

---

7. Configure "Internet Mail Logon" as follows:

(c) 2024 Rakuten Communications Corporation <supporte@gol.com> | 2024-04-25 15:08
URL: https://faq-e.gol.com/index.php?action=artikel&cat=0&id=1&artlang=en



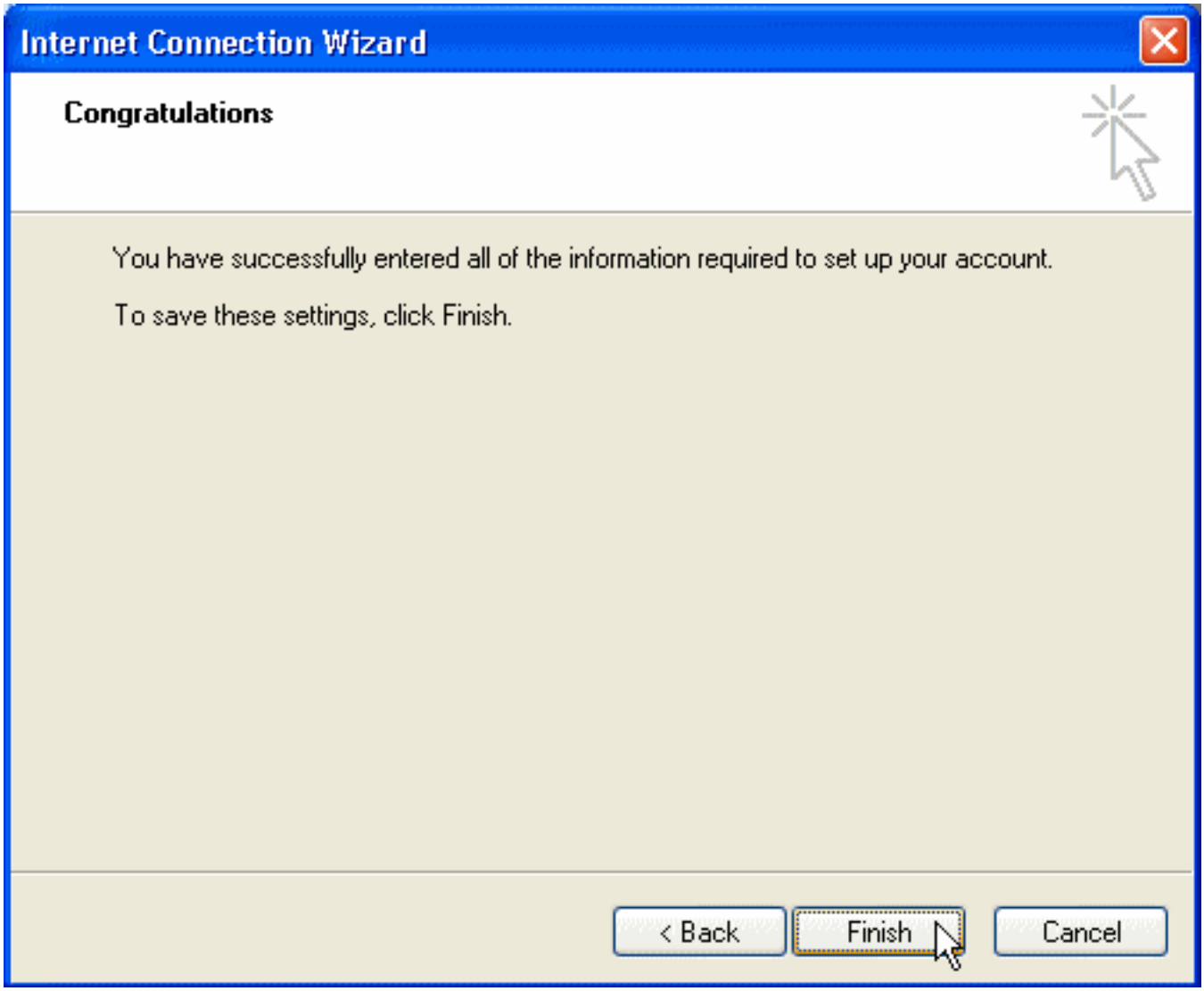
- Account name: user-id@gol.com
- Password: Your Rakuten Broadband Premium account password

Click "Next."

---

8. Click "Finish" in the following screen.

(c) 2024 Rakuten Communications Corporation <supporte@gol.com> | 2024-04-25 15:08
URL: https://faq-e.gol.com/index.php?action=artikel&cat=0&id=1&artlang=en

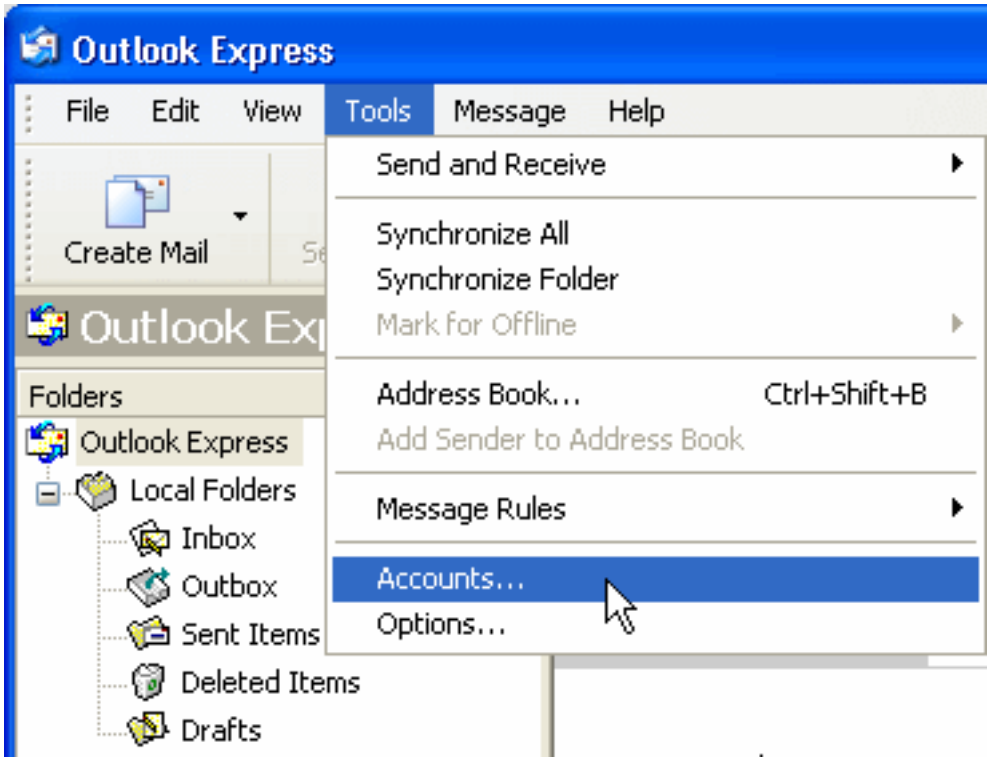


When the "Internet Connection Wizard" window goes away, you've finished configuring.
Please continue on to "Step 2. Configuring/Modifying SMTP (outgoing mail) server."

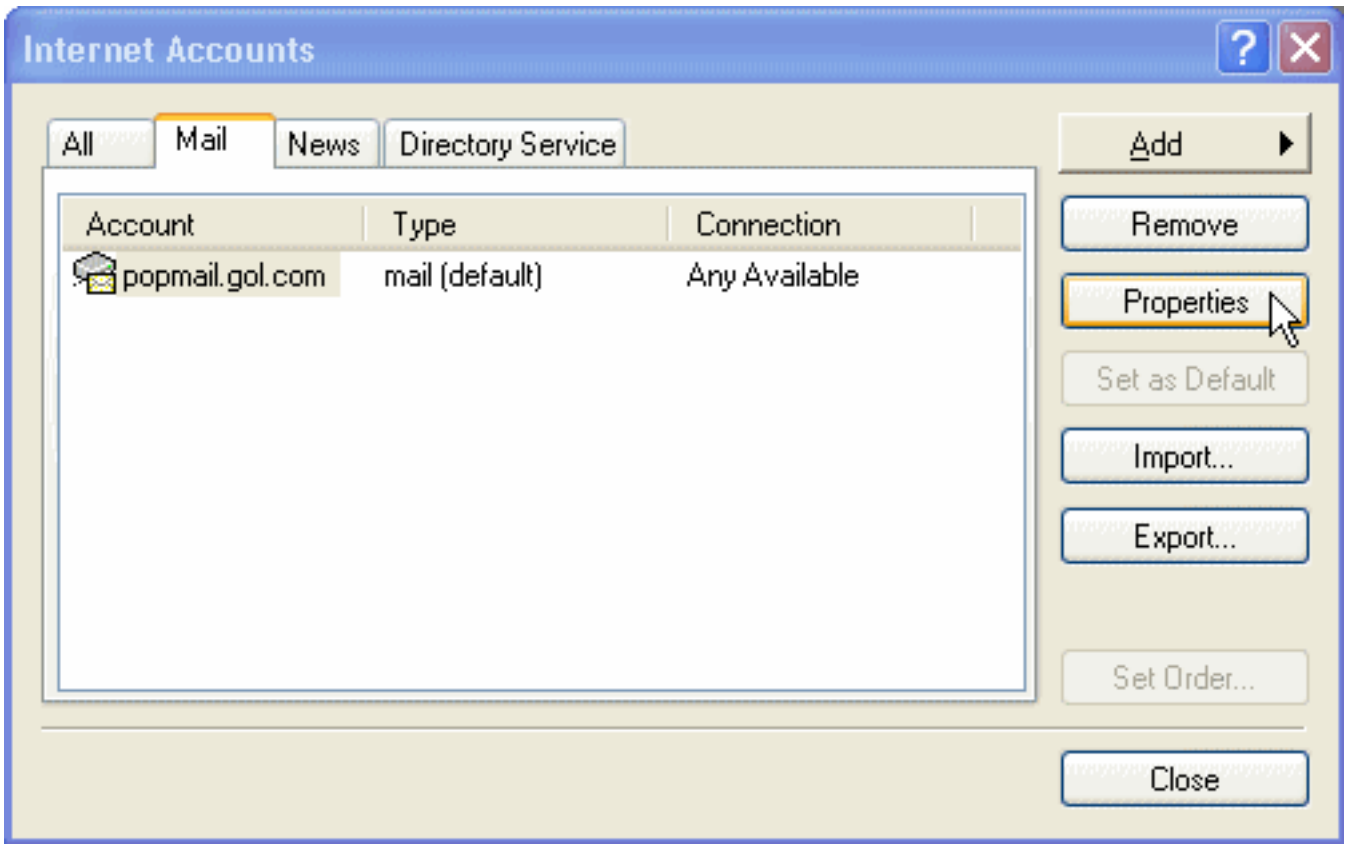
Step 2. Configuring/modifying SMTP (outgoing mail) server

1. Start Outlook Express. Select "Accounts" from under "Tools."

(c) 2024 Rakuten Communications Corporation <supporte@gol.com> | 2024-04-25 15:08
URL: https://faq-e.gol.com/index.php?action=artikel&cat=0&id=1&artlang=en

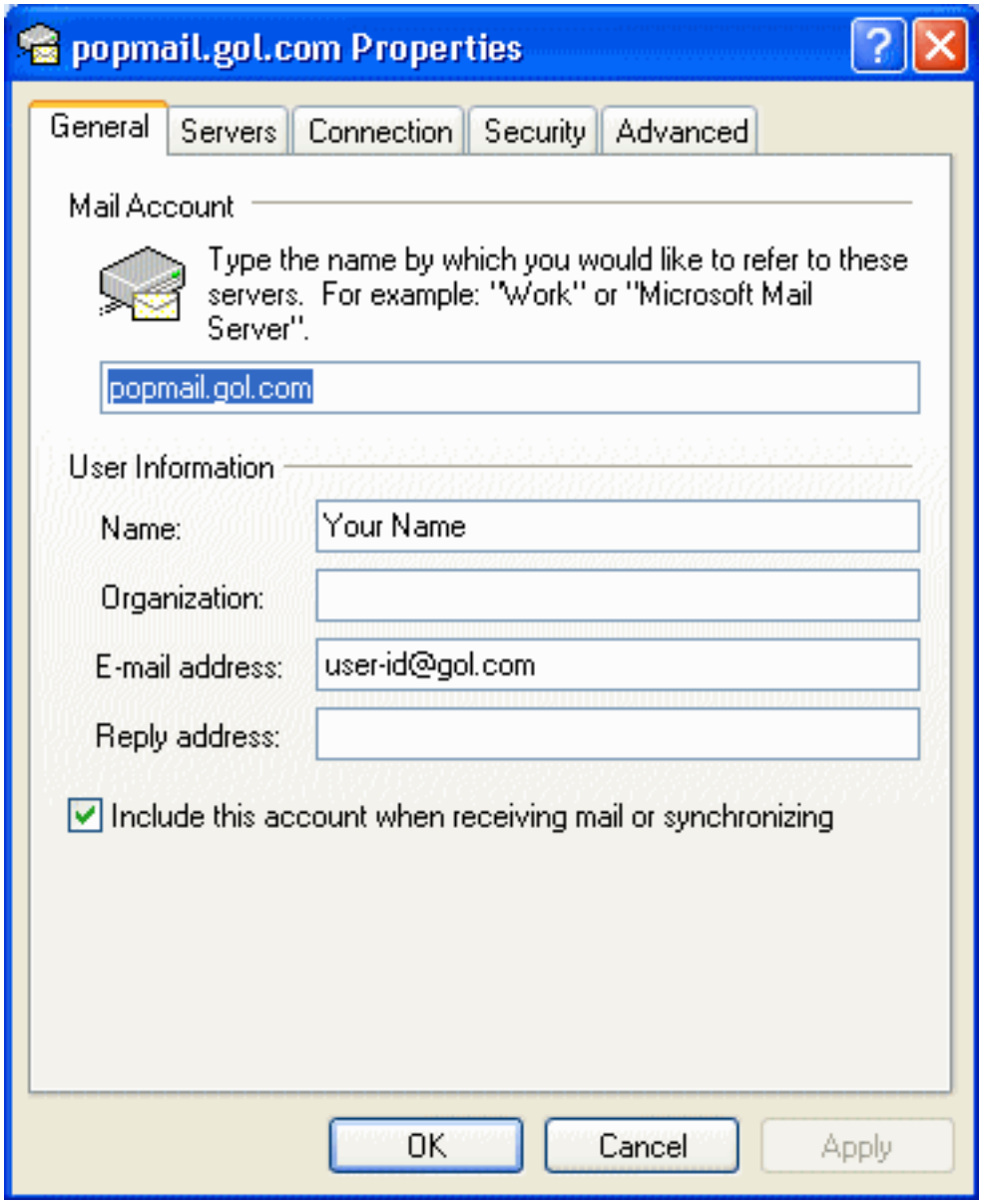


2. Click on the "Mail" tab in the "Internet Accounts" window. Select your GOL configuration and click on "Properties."



3. Configure the "General" tab of "popmail.gol.com Properties" as follows:

(c) 2024 Rakuten Communications Corporation <supporte@gol.com> | 2024-04-25 15:08
URL: https://faq-e.gol.com/index.php?action=artikel&cat=0&id=1&artlang=en



- Mail Account: popmail.gol.com

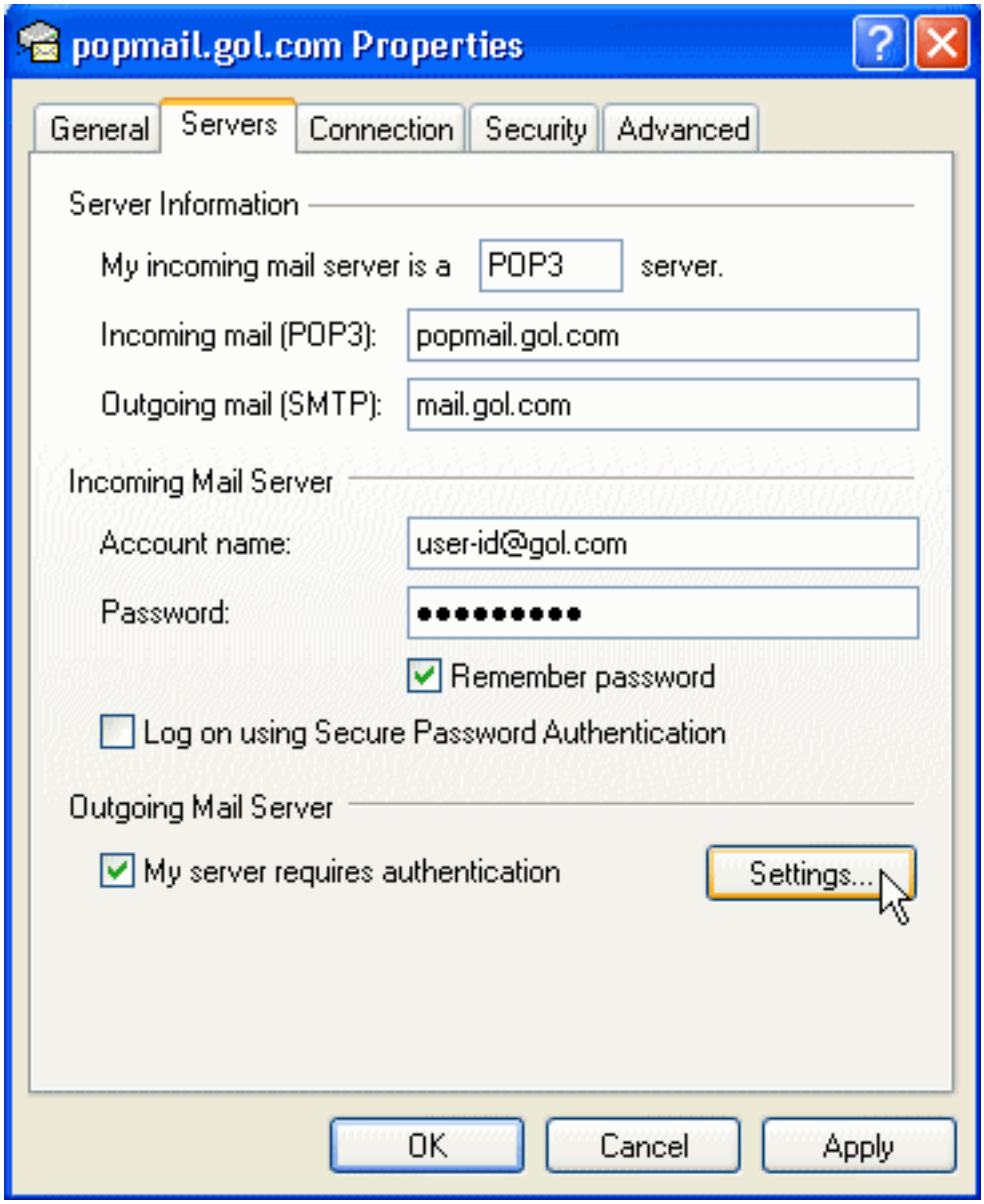
User Information
- Name: Your name
- Organization: Enter if required
- E-mail address: Your email address (user-id@gol.com)
- Reply address: Enter if a different reply-to address is required

Include this account when receiving mail or synchronizing: Check

---

4. Click on the "Servers" tab and configure as follows:

(c) 2024 Rakuten Communications Corporation <supporte@gol.com> | 2024-04-25 15:08
URL: https://faq-e.gol.com/index.php?action=artikel&cat=0&id=1&artlang=en



Server Information
- Incoming mail (POP3): popmail.gol.com
- Outgoing mail (SMTP): mail.gol.com

Incoming Mail Server
- Account name: user-id@gol.com
- Password: Your Rakuten Broadband Premium account password
- Remember password: Check
- Log on using Secure Password Authentication : Do not check

Outgoing Mail Server
- My server requires authentication : Check

Click on the "Settings" button.

---

5. Configure the "Outgoing Mail Server" window as follows and click OK.

(c) 2024 Rakuten Communications Corporation <supporte@gol.com> | 2024-04-25 15:08
URL: https://faq-e.gol.com/index.php?action=artikel&cat=0&id=1&artlang=en

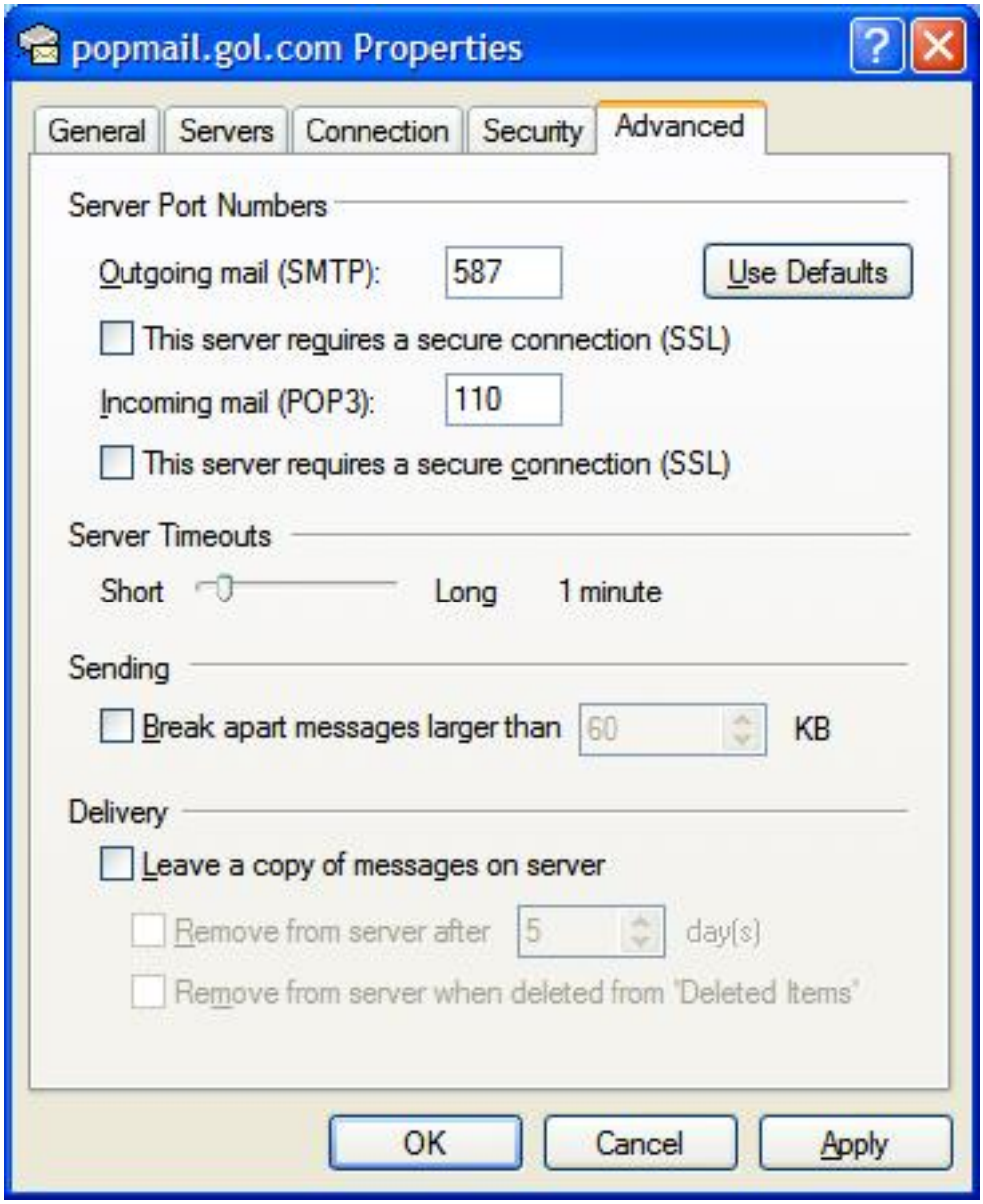
Logon Information
- Use same settings as my incoming mail server: select this

Click "OK."

---

6. Click on the Advanced tab and confirm that your Incoming server port is 110 and Outgoing SMTP port is 587.

(c) 2024 Rakuten Communications Corporation <supporte@gol.com> | 2024-04-25 15:08
URL: https://faq-e.gol.com/index.php?action=artikel&cat=0&id=1&artlang=en



- Incoming Server (POP3): 110
- This server requires a secure connection (SSL): Unchecked
- Outgoing server (SMTP): 587
- This server requires a secure connection (SSL): Unchecked

Click on "Apply" and then "OK."

Your account has now been setup inside Outlook Express and you should now be able to send and receive email from here.

Unique solution ID: #1000
Author: Support
Last update: 2017-07-03 02:40

(c) 2024 Rakuten Communications Corporation <supporte@gol.com> | 2024-04-25 15:08
URL: https://faq-e.gol.com/index.php?action=artikel&cat=0&id=1&artlang=en