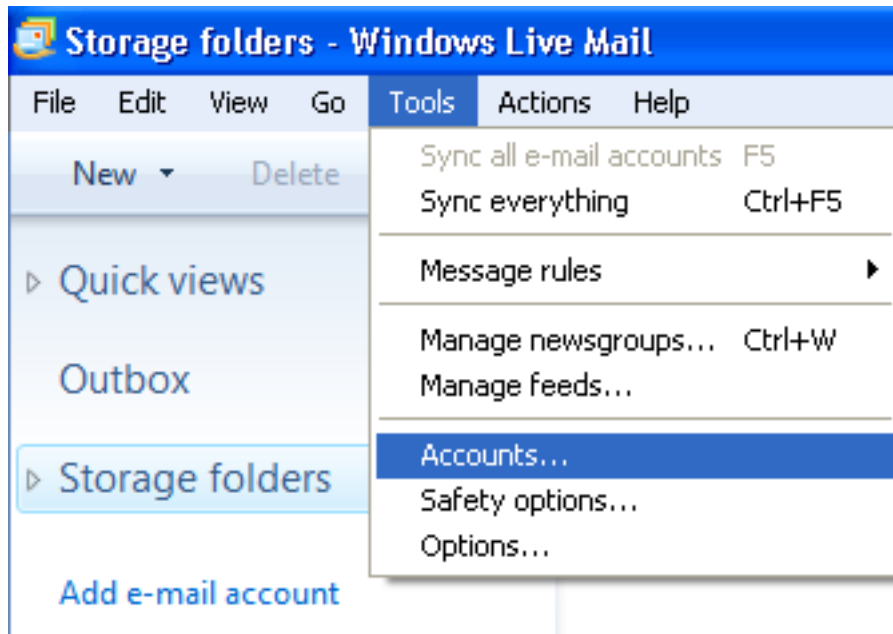


Windows Live Mail

Q. How do I setup my account in Windows Live Mail?

A. Please follow the instructions below to setup your account in Windows Live Mail

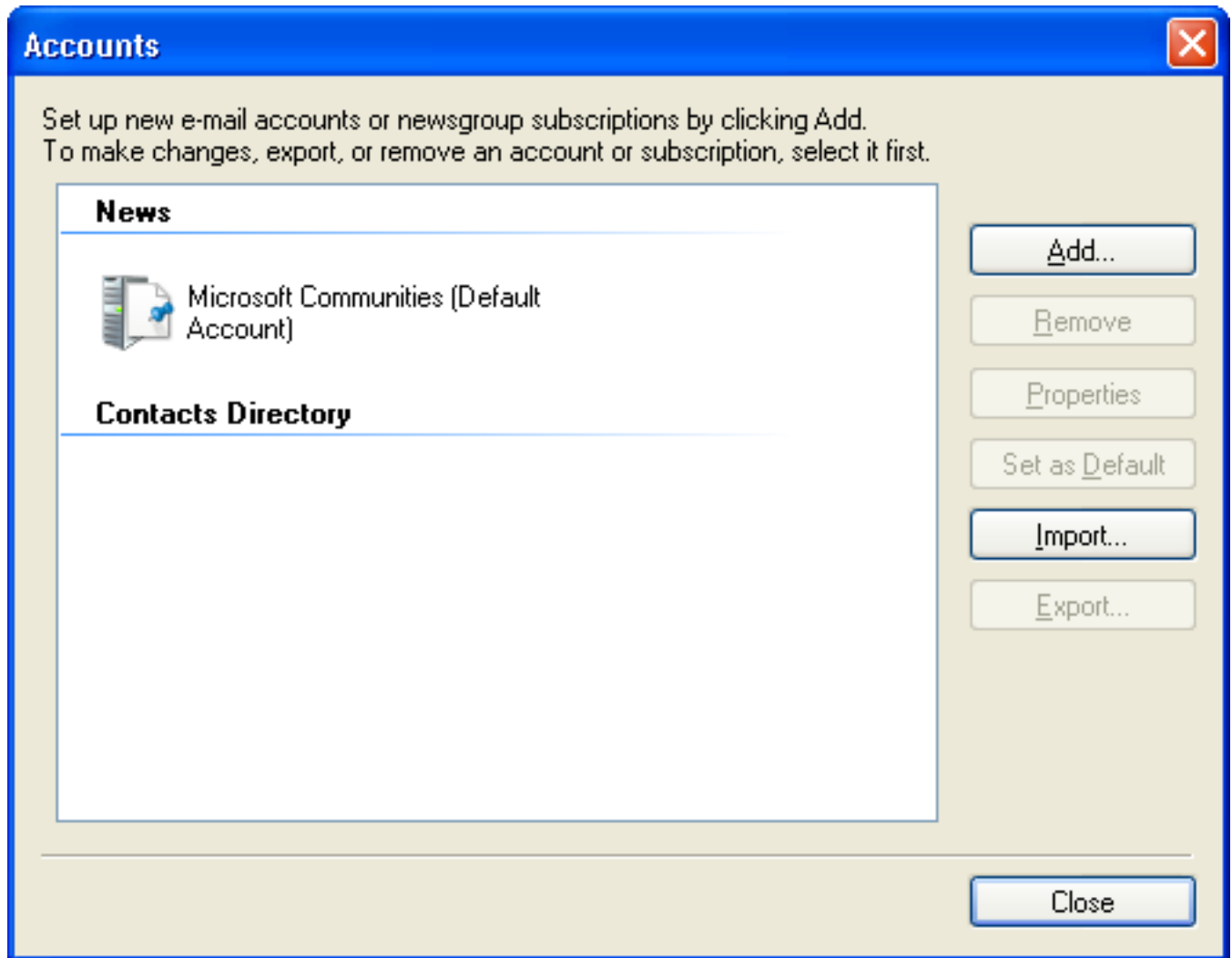
1. Open Windows Live Mail and click on the "Tools" menu at the top of the screen and then "Accounts"



NOTE - If you cannot see the "Tools" menu in Windows Live Mail, press the Alt and T keys on your keyboard to show this

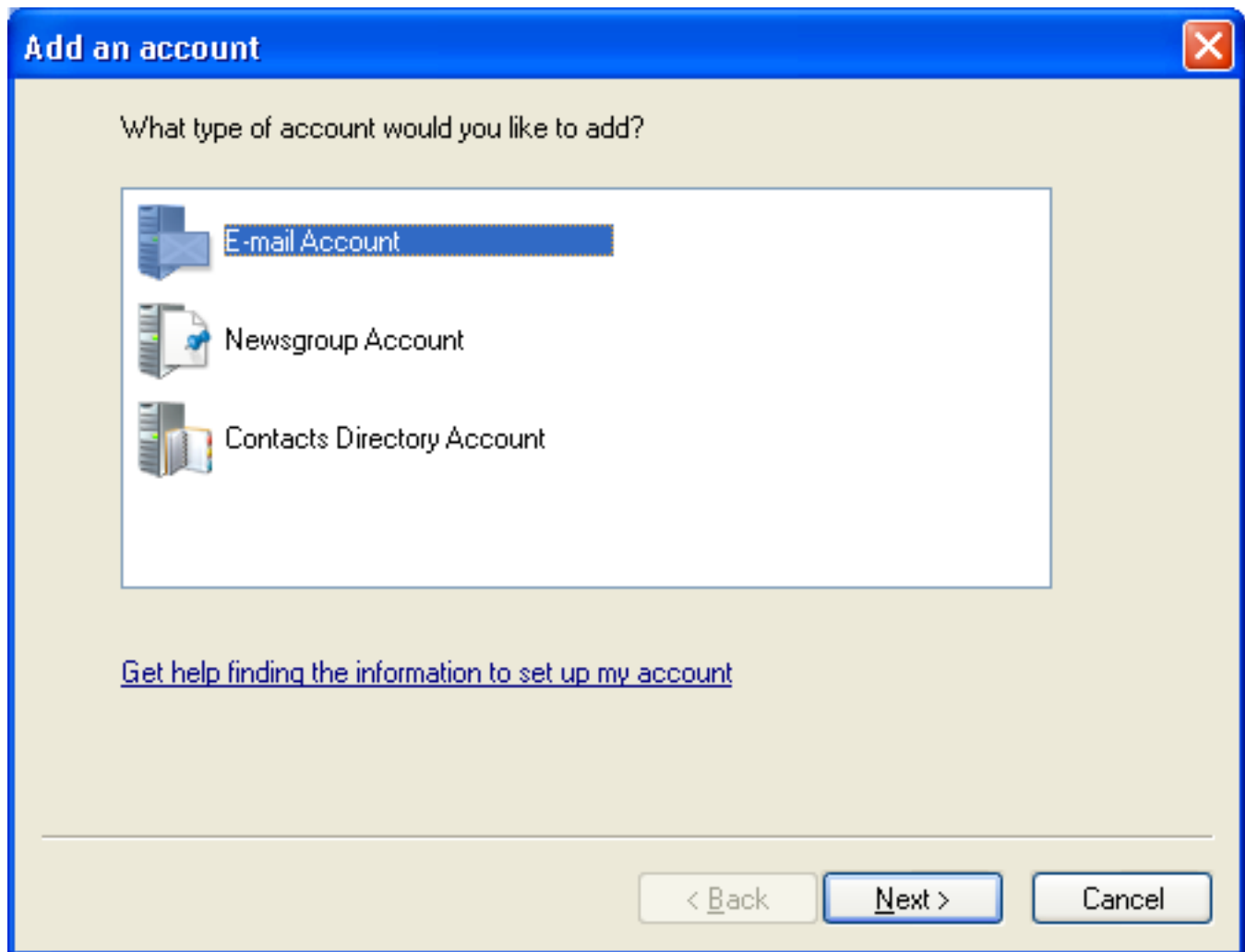
2. Click on the "Add..." button on the right hand side of the screen here

Windows Live Mail



3. Select "E-mail Account" here and click the "Next" button

Windows Live Mail



4. Enter your account information here

- Email address: Your email address (e.g. user-id@gol.com)
- Password: Your Rakuten Broadband Premium account password
- Remember password - Check
- Display Name: Your name
- Manually configure server settings for e-mail account - Check

Windows Live Mail

Add an E-mail Account

Please enter your e-mail account information below:

E-mail address: [example555@hotmail.com](#) [Get a free e-mail account](#)

Password: ☒ Remember password

How should your name appear in e-mail sent from this account?

Display Name:
For example: John Smith

☒ Manually configure server settings for e-mail account.

< Back Next > Cancel

Click the "Next" button here after entering this information

5. Enter the following information here

Incoming Server Information

- My incoming mail server is a POP3 server
- Incoming server: popmail.gol.com
- Port: 110
- This server requires a secure connection (SSL) - Do not check
- Log on using: Clear text authentication
- Login ID (if different from e-mail address): user-id@gol.com

Outgoing Server Information

- Outgoing server: mail.gol.com
- Port: 587
- This server requires a secure connection (SSL) - Do not check
- My outgoing server requires authentication - Check

Windows Live Mail

Add an E-mail Account

[Where can I find my e-mail server information?](#)

Incoming Server Information

My incoming mail server is a **POP3** server.

Incoming server: Port:

☐ This server requires a secure connection (SSL)

Log on using:

Login ID (if different from e-mail address):

Outgoing Server Information

Outgoing server: Port:

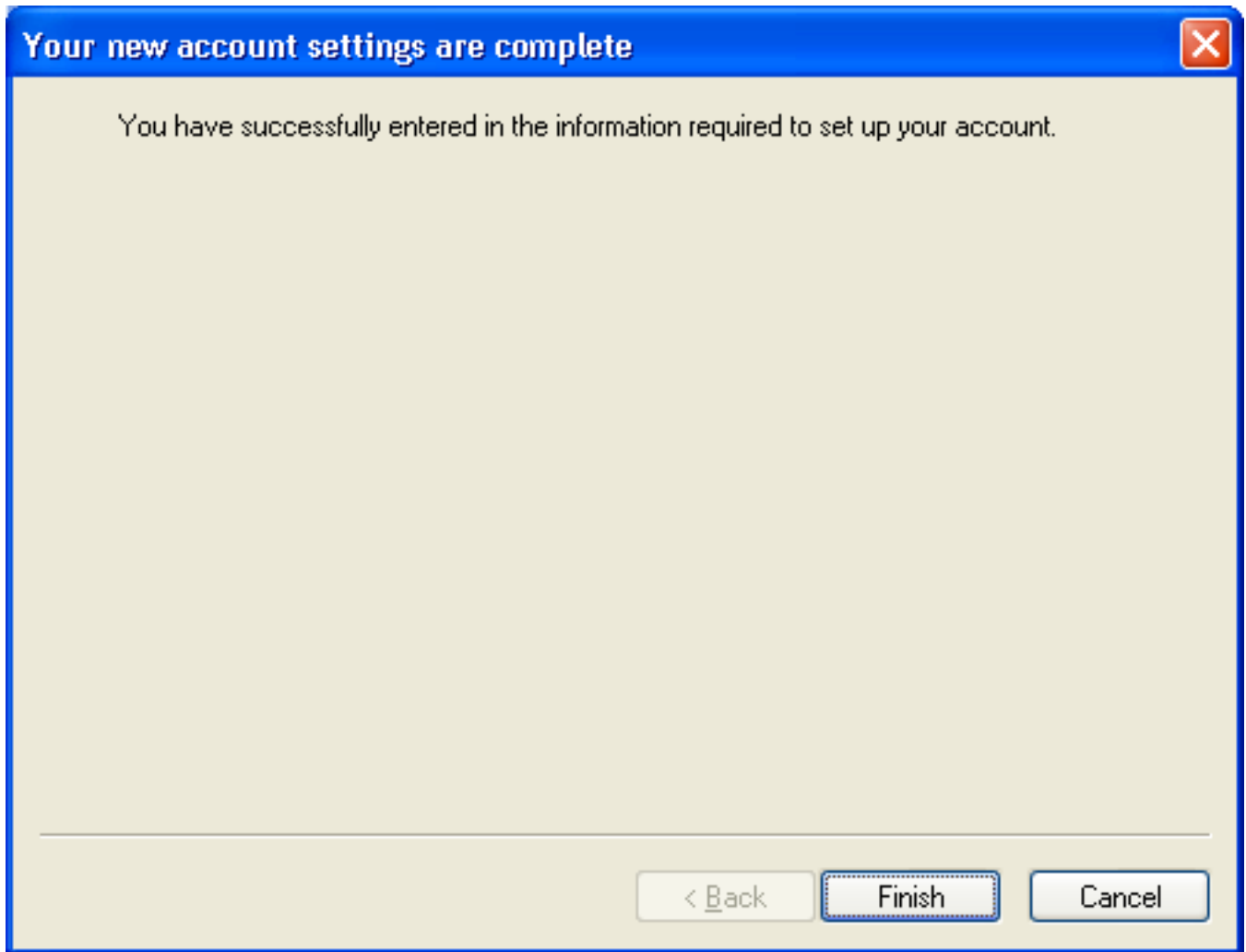
☐ This server requires a secure connection (SSL)

☒ My outgoing server requires authentication

Click the "Next" button here after entering this information

6. Your account has now been setup. Click "Finish" to close this screen

Windows Live Mail



You should now be able to send and receive email using Windows Live Mail

Unique solution ID: #1080

Author: Support

Last update: 2017-07-03 02:51