# Web Hosting Package

# Q. What are the settings I need to use to setup my Web Hosting Package email account?

A. If you are using the Web Hosting Package service with your domain name, you can use the following information to setup your email account.

Please note, if you have not created any email accounts in the Subscriber Control Panel already, please do this first. You can find more information on how to do this here.

Incoming mail server - mail.your-domain-name.com
Incoming mail user name - username@your-domain-name.com
Incoming mail password - Your email account password (Setup inside of the Subscriber Control Panel)
Incoming mail SSL - Off or On (We usually recommend turning this off first to check you can receive email)

Incoming mail port number
POP - 110 or 995 when using SSL (Usually updated automatically by the email client)
IMAP - 143 or 993 when using SSL (Usually updated automatically by the email client)

Outgoing mail server - mail.your-domain-name.com
Outgoing mail user name - username@your-domain-name.com
Outgoing mail password - Your email account password (Setup inside of the Subscriber Control Panel)
Outgoing mail SSL - Off

Outgoing mail port number - 587

Depending on your email client, you will need to make sure that authentication is setup when you are sending mail. The server confirms you are an authentic user based on your user name and your password so if you are unable to send email, please check the authentication settings for outgoing mail in your email client.

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