Internet Services

Q. What services are available and what are the monthly charges for an internet service with Rakuten Broadband Premium and NTT?

A. Rakuten Broadband Premium can provide Fiber Optic and ADSL services across Japan when used in conjunction with an NTT line. The types of service NTT provides along with the charge for the connection ID for this service from Rakuten Broadband Premium can be found below;

FLETS Hikari (Fiber Optic) Mansion and Family Type Services;

Rakuten Broadband Premium Monthly Charge - 1,780yen excluding tax
Rakuten Broadband Premium Initial Account Setup Fee - 2,000yen excluding tax

NOTE - The initial fee is waived if you apply online, apply with a credit card or have an account with us already

NTT Monthly and Initial Charge - This will vary depending on the exact line that is installed, the construction work required and any campaigns that NTT are currently running. Please contact NTT directly for more information.

FLETS ADSL Service;

Rakuten Broadband Premium Monthly Charge - 1,230yen excluding tax
Rakuten Broadband Premium Initial Account Setup Fee - 2,000yen excluding tax

NOTE - The initial fee is waived if you apply online, apply with a credit card or have an account with us already

NTT Monthly and Initial Charge - This will vary depending on any construction work that is required to install the line and any campaigns that NTT are currently running. Please contact NTT directly for more information.

NOTE - In order to use the FLETS ADSL service from NTT, a land line (Type 1 ADSL) will need to be provided to your home by NTT as well. If you do not currently have a land line, one can be provided by NTT but there is an additional charge for this. Please contact NTT for further details.

In some rare cases, an ADSL service can be used without a land line (dependent on location) and this is known as a Type 2 FLETS ADSL line. Please contact NTT directly if you are interested in using this service as there can be significant installation charges for Type 2 ADSL lines.

If you have any questions about the charges for these services, please feel free to contact us

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